Share Bonus Dividend/Loan Interest Rebate Program

INTRODUCTION

The Share Bonus Dividend/Loan Interest Rebate feature is a standardized program that allows credit unions to set up their own share bonus dividend and loan interest rebate programs. This new feature is accessed via **Standard Bonus Div/Ln Int Rebate** on the Miscellaneous Processing (MNMISC) menu.

Some examples of when you might use this new feature are the following:

- You could market a new share product offering that pays a bonus dividend on the first dividend period the product is offered to increase savings participation at your credit union.
- You could promote a new loan product that will pay a loan interest rebate of x% for all YTD interest to encourage members to get loans early in the program.

> *It is important to note that this feature is meant to reward members throughout the year for a specific product or set of products that they may own, independent of any benefits that may be accruing from marketing clubs, Tiered Services, etc.*

Review this booklet for information on setting up your programs, running simulations, and posting them. Direct any questions you may have to Gividends@cuanswers.com.

CONTENTS

FREQUENTLY ASKED QUESTIONS

WHERE DO I GO FOR ASSISTANCE WITH THIS FEATURE?

Review this booklet for information on this feature. Refer any questions you may have to Gividends@cuanswers.com.

At this time please do not attempt to post a bonus dividend or loan interest rebate yourself. Please contact Gividends for assistance at Gividends@cuanswers.com.

WHAT CAN I DO WITH THIS FEATURE? WHAT ARE SOME EXAMPLES?

This feature allows credit unions to set up their own share bonus dividend and loan interest rebate programs, instead of relying on costly custom programming. This new feature is accessed via ***Standard Bonus Div/Ln Int Rebate*** on the Miscellaneous Processing (MNMISC) menu.

Some examples of when you might use this new feature are the following:

- You could market a new share product offering that pays a bonus dividend on the first dividend period the product is offered to increase savings participation at your credit union.

- You could promote a new loan product that will pay a loan interest rebate of x% for all YTD interest to encourage members to get loans early in the program.

HOW IS THIS FEATURE DIFFERENT THAN A PATRONAGE DIVIDEND?

Bonus dividend/interest rebate programs are different than the patronage dividends. Patronage dividends (***Patronage Dividend Configuration*** and ***Audit or Post Patronage Dividend*** on the Miscellaneous Processing (MNMISC) menu) are meant to be an overall dividend based on the member's entire relationship with the credit union (the entire *membership)*, with the dividend paid to the base share in one lump sum. In contrast, the bonus dividend/interest rebate program is designed to select specific products to include (or exclude) in the dividend or rebate.

WHAT IF I WANT TO OFFER A DIVIDEND ON CERTIFICATES?

Use the patronage dividend feature if you want to offer your members a bonus based on their ownership of certificates.

HOW DOES THIS WORK WITH MARKETING CLUBS AND TIERED SERVICES?

It is important to note that this feature is meant to reward members throughout the year for a specific product or set of products that they may own, independent of any benefits that may be accruing from marketing clubs, Tiered Services, etc.

WHERE IS THE BONUS DIVIDEND OR LOAN REBATE POSTED?

The bonus dividend or loan rebate is posted to the base share (000) account.

HOW DOES A SHARE BONUS DIVIDEND AFFECT YEAR-TO-DATE DIVIDENDS? WHAT ABOUT BACK UP WITHHOLDING?

The bonus dividend will add to the year-to-date dividend and backup withholding will apply.

HOW DOES A LOAN REBATE AFFECT YEAR-TO-DATE INTEREST PAID?

The loan rebate will reduce the year-to-date interest paid.

HOW DO I SET UP SHARE BONUS DIVIDENDS FOR DIFFERENT DIVIDEND APPLICATIONS?

To give members separate bonus dividends for different savings and checking products, simply set up a bonus dividend program for each one. It is possible that a member might qualify for more than one dividend. You can also set up a program to include multiple dividend applications that are calculated as one bonus dividend.

For more information on setting up share bonus dividends, refer to Page 8.

HOW DO I GIVE MY MEMBERS WITH A MORTGAGE ONE LOAN REBATE AND MY MEMBERS WITH A CAR LOAN A DIFFERENT LOAN REBATE?

To give different loan rebates, simply set up multiple programs. In this case, you would select all of your mortgage loan categories for one loan rebate program and all of your automotive loan categories for a different loan rebate. It is possible that a member would qualify for both.

For more information on setting up loan rebate programs, refer to Page 8.

WHAT KIND OF EXCLUSIONS ARE THERE?

You can exclude members with delinquent loans or written-off loans from receiving share bonus dividends or loan rebates. Other exclusions include members with a base share below par value.

The par value exclusion applies to the membership. If selected, any membership with a base share below par value will be excluded. (The par value amount used is that set by the credit union.) If the written-off exclusion is selected, any membership with a written off loan will not receive the bonus dividend or loan rebate.

The configuration also allows you to set the length of delinquency (by days xx or more delinquent) you want to exclude. (The configuration defaults to 999, which excludes any member with a delinquent loan.) For share bonus dividends, a member with any loan delinquent equal to or longer than this amount will be excluded. For loan rebates, the program only evaluates whether the member has a delinquent loan (fitting the days exclusion) with a

loan category receiving the rebate. Because of this, a member could have a delinquent car loan, but still receive a loan rebate on his or her mortgage loan.

If the written off exclusion is selected, any membership with a written-off loan will not receive the bonus dividend or loan rebate. The par value exclusion also applies to the membership. If selected, any membership with a base share below par value will be excluded. (The par value amount used is that set by the credit union.)

WHEN CAN I RUN A SIMULATION?

A simulation tool is built right into the software, allowing you to predict the cost of the program to your credit union. You can use the simulation tool at any time of the month. For more information about running a simulation refer to Page 12.

HOW IS THE BONUS DIVIDEND CALCULATED FOR THE SIMULATION?

When running a simulation for a share bonus dividend program, the bonus is based on data from the day the simulation is run. Because accruals and average daily balance calculations occur during end-of-day processing, these amounts will not be updated for the day you run the simulation, and will therefore not be included in the bonus dividend calculation.

If *YTD dividends* is chosen on the configuration screen (see Page 8):

- For the simple daily dividend calculation: the bonus is based on accrued dividends as of the day of the simulation plus year to date dividends.
- For the average daily balance calculation: the average daily balance multiplied by the current rate is used to estimate the dividend amount as of the simulation date. That estimate plus year to date dividends will be used to calculate the bonus dividend.
- For the compound daily dividend calculation: the bonus is based on accrued dividends as of the day of the simulation plus year to date dividends.

If *Period dividends* is chosen on the configuration screen, the YTD value will not be added to calculate the bonus.

- The percentage of the bonus can be used to adjust the total dollar value.

HOW IS THE LOAN REBATE CALCULATED FOR THE SIMULATION?

For loan rebates, the simulation uses year to date loan interest paid as of the day the simulation is run.

WHEN CAN I SCHEDULE A PROGRAM TO POST?

At this time please do not attempt to post a bonus dividend or loan interest rebate yourself. Please contact Gividends for assistance at Gividends@cuanswers.com.

You can only schedule a program to run on the last day of the month.

WHAT DATA IS USED TO CALCULATE A POSTED DIVIDEND OR REBATE?

Current month data is used to determine the bonus dividend or loan interest rebate. Any regular dividend scheduled to post for the current month will be included.

TO WHICH ACCOUNT IS THE BONUS DIVIDEND OR LOAN REBATE POSTED?

All bonus dividends and loan rebates are posted to the regular share account (000).

HOW DOES THIS APPEAR ON A MEMBER'S STATEMENT OR IN ONLINE BANKING?

Each bonus dividend or loan rebate will appear on the member's statement or in online banking as a separate transaction. The transaction description that appears is selected in the program configuration.

CAN I REMOVE A SCHEDULED PROGRAM SO IT DOES NOT POST?

Yes. Return to the main screen, select the program, and then select Schedule to Post. Enter zeros in the date field and use *Schedule to Post* (F5). You will be presented with a confirmation screen.

CAN I DELETE A PROGRAM THAT IS SCHEDULED TO POST?

CU*BASE will allow you to delete a program that is scheduled to post. There is a confirmation screen, but CU*BASE will not stop you from deleting the program.

ADDING, VIEWING, AND COPYING PROGRAMS

The entry configuration screen lists the programs configured at your credit union. These programs are sorted alphabetically by program name.

"Standard Bonus Div/Ln Rebate" on the Miscellaneous Processing (MNMISC) menu
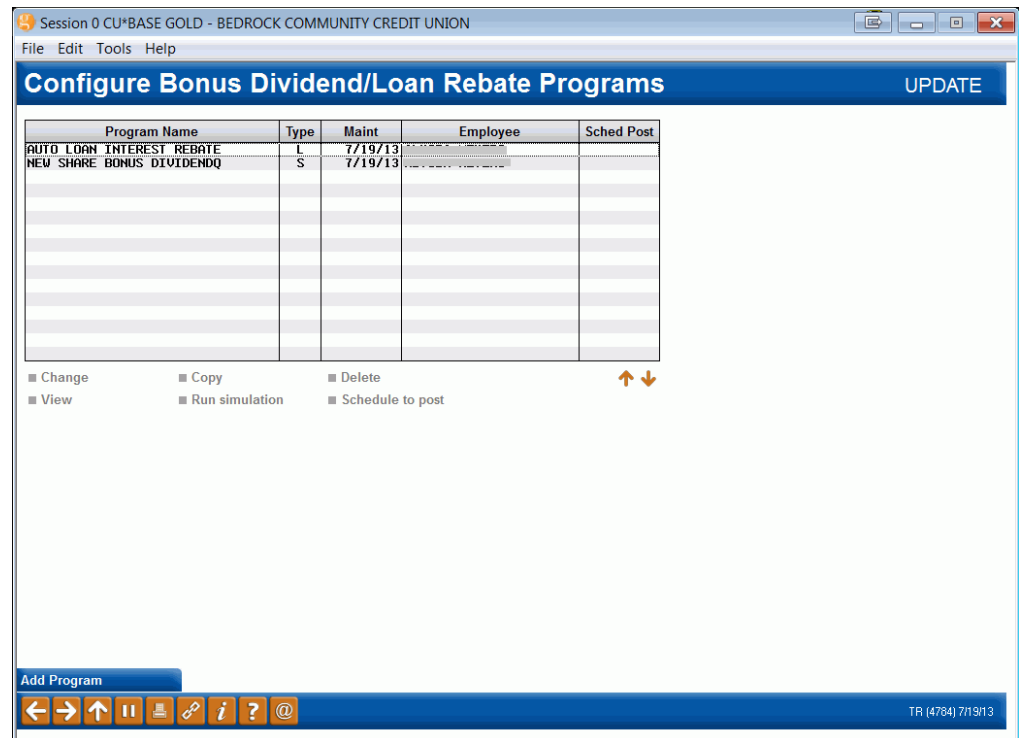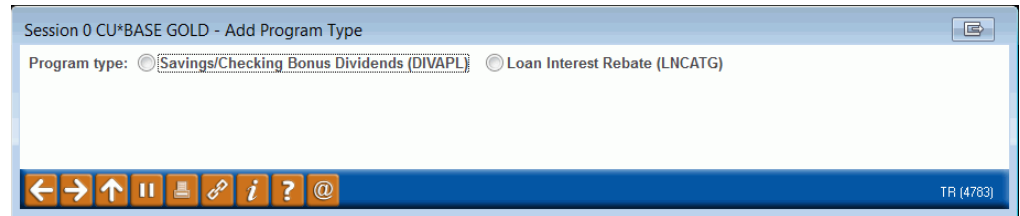
From this screen you can:

- Add a new program - Use *Add Program* (F6). (See Page 8.)

- Edit an existing program - Select the program and *Change*. (See Page 11.)

- Use a program as the basis for a new program – Select a program and *Copy*. (See Page 11.)

- Delete a program - Select a program and *Delete*. (See Page 11.)

- View program details – Select the program and *View*.

- Run a simulation of the program – Select a program and *Run Simulation*. (See Page 12.)

- Schedule a program to post – Select a program and *Schedule to Post*. (See Page 17.)

ADDING A NEW PROGRAM

To add a new program, use *Add Program* (F6). The following screen will appear:

Choose a Program Screen

Session 0 CU*BASE GOLD - Add Program Type

Program type: ○ Savings/Checking Bonus Dividends (DIVAPL)   ○ Loan Interest Rebate (LNCATG)

TR (4783)
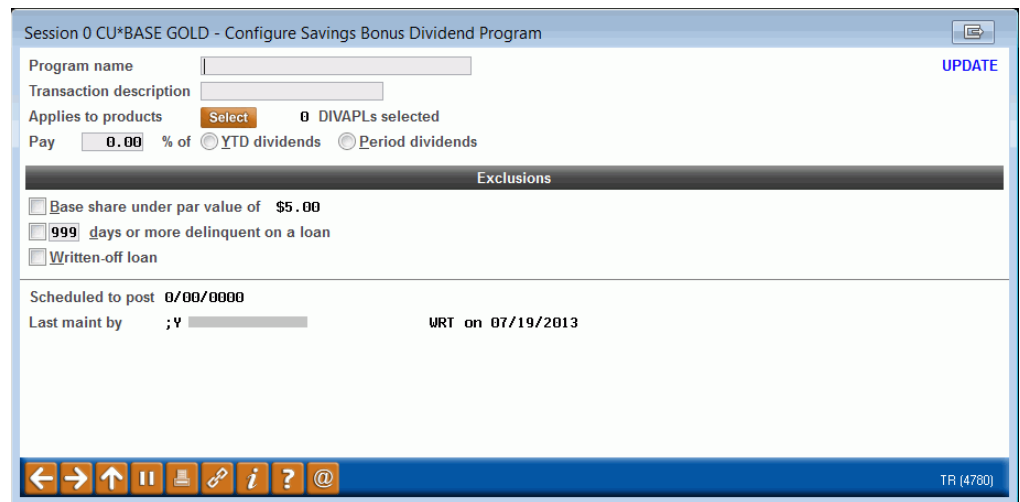
On this screen you select whether to create a program for a savings/checking dividends (DIVAPL), certificate (CDTYPE), or loan interest rebate (LNCAT). Once you have made your selection, press Enter.

SETTING UP A SHARE BONUS PROGRAM

If you select Savings/Checking Bonus Dividends (DIVAPL) on the selection screen (shown above), the following screen will allow you to configure a share bonus dividend program:

Setting Up a Bonus Program – Share

Session 0 CU*BASE GOLD - Configure Savings Bonus Dividend Program

Program name   [   ]   UPDATE
Transaction description [   ]
Applies to products   [Select]   0 DIVAPLs selected
Pay   0.00   % of ○ YTD dividends   ○ Period dividends

Exclusions

☐ Base share under par value of $5.00
☐ 999 days or more delinquent on a loan
☐ Written-off loan

Scheduled to post 0/00/0000
Last maint by   ;Y [   ]   WRT on 07/19/2013

TR (4780)

NOTE: If you would like to have a bonus dividend for different DIVAPL types, configure separate programs for each set of DIVAPLs.

1. Enter a program name in the Program Name field. This will be used to identify the program on the entry screen (shown on Page 8).

    - Be sure to use a name that will help identify it to front line staff who may be researching the dividend.

2. Enter a transaction description. This description will appear in the transaction history in CU*BASE, as well as on member's statements and in online banking.

3. Select the products that apply to this program by using the Select button. A window will appear. Hold down the Ctrl key as you select

the appropriate DIVAPLs. Then use Select to return to the set up screen.

- NOTE: Suspended codes will appear in the listing. Even if you are not opening new accounts with this code (and have therefore suspended it), you may wish to pay on an account previously opened with the code.

- If you would like to have a different bonus dividend for different DIVAPL types, configure separate programs for each set of DIVAPLs.

4. Enter the percentage of the dividend you wish to pay your members to two decimal places (for example 5.25). You may pay over 100%, such as 123.25%.

5. Select whether to use **year to date dividends** or **period dividends**.

- The period will be determined by the DIVAPL. If the DIVAPL pays quarterly, then this would be the quarterly dividends; for a DIVAPL paying monthly, this would be the monthly dividends, etc.

6. Select your exclusions.

- Check to exclude memberships with a base share par value. The par value amount used is configured by the credit union, generally five dollars.

- Check to exclude memberships with delinquent loans. By default 999 will be entered, which will exclude all delinquent loans. Optionally enter a number of days. Memberships with any loan delinquent equal to or greater than this many days will be excluded.

- Check to exclude memberships with written off loans.

7. Press Enter to save the program and return to the program listing.

SETTING UP A LOAN REBATE PROGRAM

If you select Loan Interest Rebate (LNCAT) on the selection screen (see Page 8), the following screen will appear allowing you to configure a loan interest rebate program:

Setting up a Rebate Program – Loans

1. Enter a program name in the Program Name field. This will be used to identify the program on the entry screen (shown on Page 7).

2. Enter a transaction description. This description will appear in the transaction history in CU*BASE, as well as on members' statements and in online banking.

3. Select the loan products that apply toward this program by using the Select button. A window will appear. Hold down the Ctrl key as you select the appropriate loan categories. Then use Select to return to the set up screen.

   - NOTE: Suspended codes will appear in the listing. Even if you are not opening new accounts with this code (and have therefore suspended it), you may wish to pay on an account previously opened with the code.

   - If you would like to have a different bonus dividend for different loan categories, configure separate programs for each group of categories.

4. Enter the percentage of the year to date dividends you wish to pay your members to three decimal places (for example 5.255). Only year to date interest can be used.

5. Select your exclusions.

   - Check to exclude memberships with a base share par value. The par value amount used is configured by the credit union, generally five dollars.

   - Check to exclude delinquent loans *with loan categories included in this program. This is different from the share*

bonus dividend programs. A member could technically get this loan rebate if that member had a delinquent loan. The delinquent loan would just need to have a loan category not included in this particular loan rebate program.

By default, 999 will be entered, which will exclude all delinquent loans (of the loan categories selected.) Optionally enter a number of days. Memberships with qualifying loans delinquent this many days or greater will be excluded.

- Check to exclude memberships with written off loans.

6. Press Enter to save the program and return to the program listing.

CHANGING A PROGRAM

You can change a program by selecting a program from the entry configuration screen (shown on Page 7) and then selecting *Change*. You can change any details of the program except the program name.

COPYING A PROGRAM

You can copy a program by selecting a program from the entry configuration screen (shown on Page 7) and then *Copy*. All the information is copied into the second program, minus the program name. Enter a new program name, make any additional changes and press Enter to save this new program.

DELETING A PROGRAM

To delete a program, select the program on the entry screen and then select *Delete*. A standard confirmation window will appear asking you to confirm your deletion of the program. You can delete any program, even one that is scheduled to post.

RUNNING A SIMULATION

Before scheduling the program to post, you can run a simulation of the program. This will generate a report allowing you to verify the results. This way, if the results are not quite what your credit union is looking for, you can tweak the program configuration and rerun the simulation until the results are as you would like.

FREQUENTLY ASKED QUESTIONS - FAQ

When can I run a simulation?

A simulation tool is built right into the software, allowing you to predict the cost of the program to your credit union. You can use the simulation tool at any time of the month. For more information about running a simulation refer to Page 12.

How is the bonus dividend calculated for the simulation?

When running a simulation for a share bonus dividend program, the bonus is based on data from the day the simulation is run. Because accruals and average daily balance calculations occur during end-of-day processing, these amounts will not be updated for the day you run the simulation, and will therefore not be included in the bonus dividend calculation.

If *YTD dividends* is chosen on the configuration screen (see Page 8):

- For the simple daily dividend calculation: the bonus is based on accrued dividends as of the day of the simulation plus year to date dividends.
- For the average daily balance calculation: the average daily balance multiplied by the current rate is used to estimate the dividend amount as of the simulation date. That estimate plus year to date dividends will be used to calculate the bonus dividend.
- For the compound daily dividend calculation: the bonus is based on accrued dividends as of the day of the simulation plus year to date dividends.

If *Period dividends* is chosen on the configuration screen, the YTD value will not be added to calculate the bonus.

- The percentage of the bonus can be used to adjust the total dollar value.

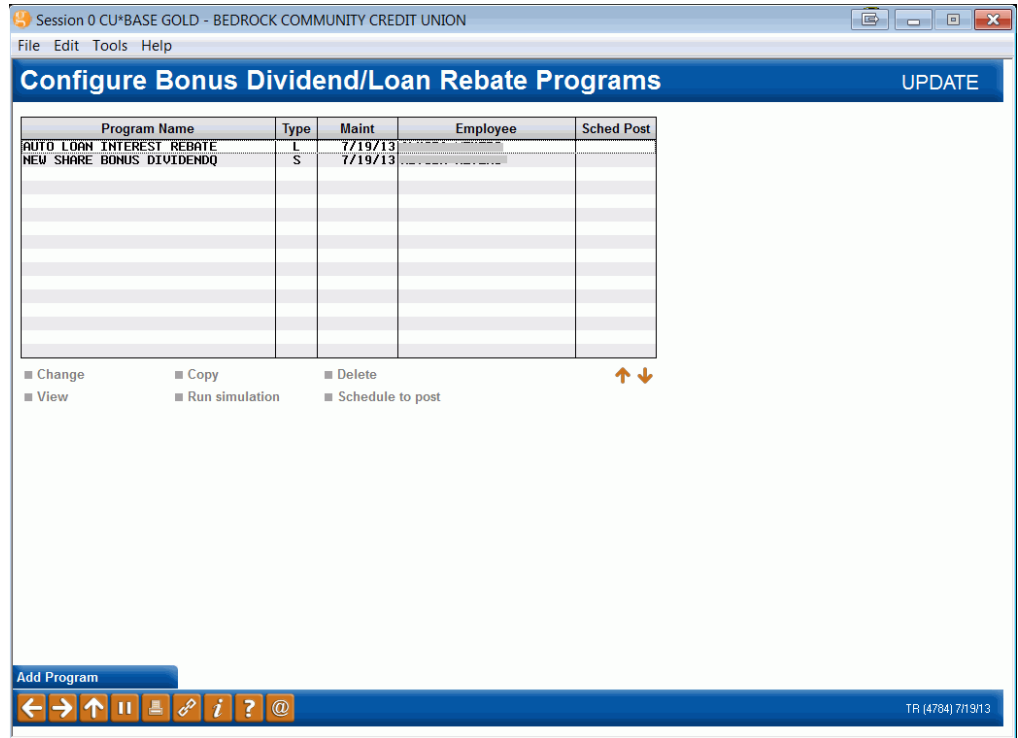### How is the loan rebate calculated for the simulation?

For loan rebates, the simulation uses year to date loan interest paid as of the day the simulation is run.

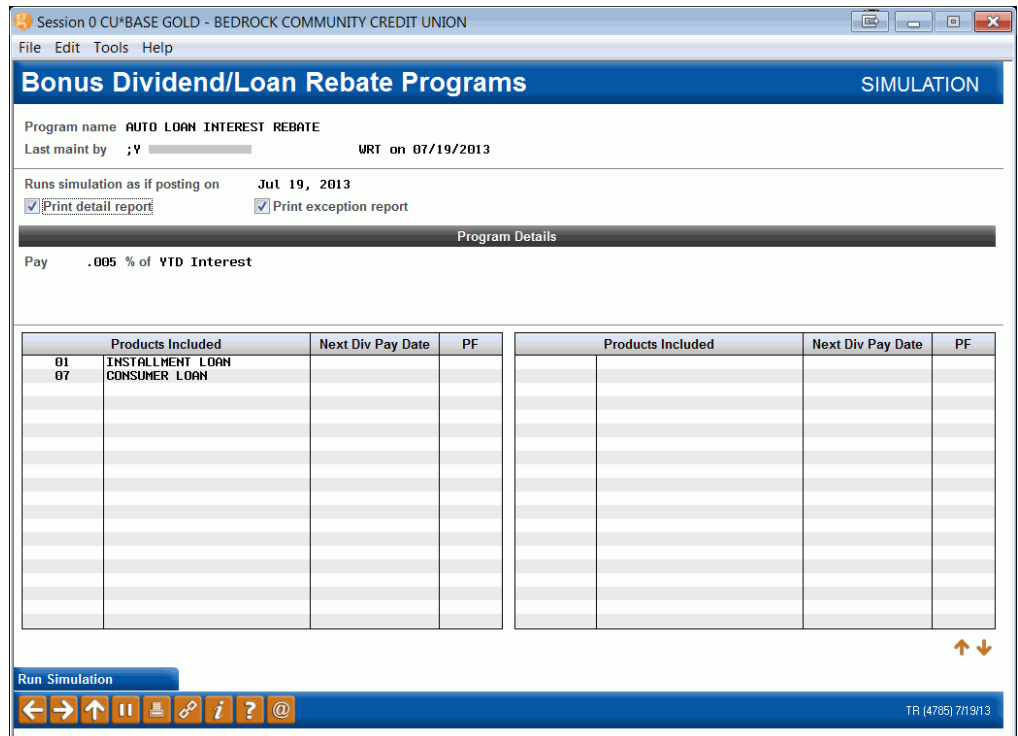# HOW DO I RUN THE SIMULATION?

To run a simulation, select the program on the main entry screen and then select *Run Simulation.*

Main Entry Screen

The following screen will appear listing the details for the program:

Simulation Screen

Use F5-Run Simulation to run the simulation. This is just a simulation to evaluate the cost of the program to your credit union. No dividends or rebates are posted.

When the simulation is run, three simulation reports will print.   Different reports are printed for share bonus dividend programs than for loan rebate programs.

SIMULATION REPORTS

Simulation Reports – Share Bonus Dividend

Share Bonus Dividend - Simulation Summary Report

```
8/31/12  13:06:39                             ABC COMMUNITY CU                    TBDIR         PAGE
    RUN ON   8/31/12                  SAVINGS/CHECKING BONUS DIVIDEND PROGRAMS                   USER
                                           **SIMULATION DETAIL*

PROGRAM NAME: IRA AVG PERIOD                                                  SCHEDULED TO POST: 0/00/00
PAY  10.000% OF PERIOD DIVIDENDS AS OF 08/31/2012

                          SHARE                    SHARE
                        PREVIOUS       BONUS       CURRENT         YTD          TOTAL
          ACCOUNT        BALANCE   DIVIDEND AMT    BALANCE      DIVIDEND      DIVIDENDS
IR IRA TRAD SHARES

       32690-066          556.66          .02        556.68          .73           .75
       48040-066       24,576.69          .84     24,577.53        32.73         33.57
       50090-066        2,498.03          .09      2,498.12         3.39          3.48
       53710-066       28,799.56          .98     28,800.54        38.34         39.32
       55950-066       16,695.91          .57     16,696.48        22.23         22.80
       56450-066        7,952.34          .27      7,952.61        10.52         10.79


     1055816-066        3,808.52          .13      3,808.65         4.21          4.34
     1056299-066       10,990.73          .37     10,991.10        15.11         15.48
     1056360-066        1,000.91          .03      1,000.94         1.24          1.27


 IR IRA TRAD SHARES
 IR IRA TRAD SHARES    788,741.16        26.67    788,767.83     1,015.10      1,041.77    # ACCTS:    92   GL #: 342.00

 ** TOTAL FOR PROGRAM  788,741.16        26.67    788,767.83     1,015.10      1,041.77    # ACCTS:    92

 * Bonus dividends are calculated by individual account and will not necessarily be an exact percentage of the gross totals.

                                       ***END OF REPORT***
```

Share Bonus Dividend - Simulation Exception Report

```
8/31/12  13:06:39                             ABC COMMUNITY CU                    TBDIR         PAGE
    RUN ON   8/31/12                  SAVINGS/CHECKING BONUS DIVIDEND PROGRAMS                   USER
                                         **SIMULATION EXCEPTIONS**

PROGRAM NAME: IRA AVG PERIOD                                                  SCHEDULED TO POST: 0/00/00
PAY  10.000% OF PERIOD DIVIDENDS AS OF 08/31/2012

     ACCOUNT    DIVIDEND APPLICATION    MESSAGE                                        DIVIDEND

     33430-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
     35900-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
     71120-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
     88130-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
    113200-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .01
    138880-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
    150080-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
    164440-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00


   1054993-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
   1055547-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00
   1056519-066  IR IRA TRAD SHARES      Bonus Dividend 0                                  .00

 IR IRA TRAD SHARES         # ACCTS:    24                                                .24

 ** TOTAL FOR PROGRAM       # ACCTS:    24                                                .24
                                       ***END OF REPORT***
```

Share Bonus Dividend - Simulation Detail

```
8/31/12  10:52:59                          ABC CREDIT UNION                    TBDIR          PAGE
    RUN ON   8/31/12                SAVINGS/CHECKING BONUS DIVIDEND PROGRAMS                   USER
                                           **SIMULATION DETAIL**

PROGRAM NAME: TEST15 SH WRITE OFF                                        SCHEDULED TO POST: 0/00/00
Excluding written off loans

PAY  10.000%  OF YTD DIVIDENDS AS OF 08/31/2012              USING CURRENT AVERAGE BALANCE
                        SHARE                    SHARE
                      PREVIOUS       BONUS      CURRENT       YTD          TOTAL
         ACCOUNT       BALANCE    DIVIDEND AMT   BALANCE    DIVIDEND     DIVIDENDS
SH REGULAR SHARES

         1001-000      176.84          .05      176.89        .47           .52
         1002-000      205.06          .04      205.10        .40           .44
         1011-000      171.02          .02      171.04        .15           .17
         1013-000    1,030.53          .16    1,030.69       1.56          1.72
         1016-000        5.21          .01        5.22        .10           .11
```

Simulation Reports – Loan Rebate

Loan Interest Rebate - Simulation Summary Report

```
8/31/12   8:59:13                          ABC CREDIT UNION                    TBDIR          PAGE
    RUN ON   8/31/12                 LOAN INTEREST REBATE PROGRAMS                             USER
                                           **SIMULATION SUMMARY**

PROGRAM NAME: TEST5 LN1 NO EXCLUDE                                       SCHEDULED TO POST: 0/00/00
PAY   1.000%  OF YTD INTEREST AS OF 08/31/2012

                        SHARE         BONUS       SHARE
                      PREVIOUS      INTEREST      CURRENT      YTD LOAN    TOTAL LOAN
LOAN CATEGORY          BALANCE      REBATE*       BALANCE     INTEREST     INTEREST

01 CLOSED END LOAN  1,458,501.54   2,050.57  1,460,552.11   205,054.47  203,003.90   # ACCTS:  990   GL #: 11

** TOTAL FOR PROGRAM 1,458,501.54  2,050.57  1,460,552.11   205,054.47  203,003.90   # ACCTS:  990

* Rebate interest is calculated by individual account and will not necessarily be an exact percentage of the gross totals.
                                           ***END OF REPORT***
```

Loan Interest Rebate - Simulation Exception Report

```
8/31/12   8:59:13                          ABC CREDIT UNION                    TBDIR          PAGE
    RUN ON   8/31/12                 LOAN INTEREST REBATE PROGRAMS                             USER
                                          **SIMULATION EXCEPTIONS**

PROGRAM NAME: TEST5 LN1 NO EXCLUDE                                       SCHEDULED TO POST:  0/00/00
PAY   1.000%  OF YTD INTEREST AS OF 08/31/2012

    ACCOUNT    LOAN CATEGORY            MESSAGE

    1021-703  01 CLOSED END LOAN     Rebate amount 0
    1297-701  01 CLOSED END LOAN     Rebate amount 0
    1297-702  01 CLOSED END LOAN     Rebate amount 0
    1297-703  01 CLOSED END LOAN     Rebate amount 0
    1297-704  01 CLOSED END LOAN     Rebate amount 0
    1297-705  01 CLOSED END LOAN     Rebate amount 0
    1297-706  01 CLOSED END LOAN     Rebate amount 0
    1297-707  01 CLOSED END LOAN     Rebate amount 0
    1297-708  01 CLOSED END LOAN     Rebate amount 0
    1297-709  01 CLOSED END LOAN     Rebate amount 0
    1369-701  01 CLOSED END LOAN     Rebate amount 0
    1654-703  01 CLOSED END LOAN     Rebate amount 0
    2215-703  01 CLOSED END LOAN     Rebate amount 0

01 CLOSED END LOAN        # ACCTS:    52

** TOTAL FOR PROGRAM      # ACCTS:    52

                                          ***END OF REPORT**
```

Loan Interest Rebate - Simulation Detail

```
 8/31/12   8:59:13                        ABC CREDIT UNION                         TBDIR            PAGE
    RUN ON   8/31/12                   LOAN INTEREST REBATE PROGRAMS                                 USER
                                          **SIMULATION DETAIL**

 PROGRAM NAME: TEST5 LN1 NO EXCLUDE                                       SCHEDULED TO POST:  0/00/00
 PAY   1.000%  OF YTD INTEREST AS OF 08/31/2012

                         SHARE       BONUS       SHARE
                        PREVIOUS    INTEREST    CURRENT      YTD LOAN    TOTAL LOAN   LOAN
           ACCOUNT      BALANCE     REBATE*     BALANCE      INTEREST    INTEREST ACTTYP

 01 CLOSED END LOAN
    1000-000             103.25       7.73       110.98       773.40       765.67    702
    1002-000             204.93       7.06       211.99       706.11       699.05    701
    1016-000               5.17       2.27         7.44       227.15       224.88    701
    1021-000              13.81       3.04        16.85       303.77       300.73    702
    1031-000             559.33        .19       559.52        19.03        18.84    703
    1046-000           1,241.95       1.17     1,243.12       116.52       115.35    701
    1046-000           1,241.95        .99     1,242.94        98.52        97.53    702
    1047-000              15.81       2.39        18.20       239.09       236.70    702


 01 CLOSED END LOAN   1,458,501.54   2,050.57 1,460,552.11   205,054.47   203,003.90   # ACCTS:   990     GL #: 111.01

 ** TOTAL FOR PROGRAM 1,458,501.54   2,050.57 1,460,552.11   205,054.47   203,003.90   # ACCTS:   990

 * Rebate interest is calculated by individual account and will not necessarily be an exact percentage of the gross totals.
```

SCHEDULING A PROGRAM TO POST

At this time please do not attempt to post a bonus dividend or loan interest rebate yourself. Please contact Gividends for assistance at Gividends@cuanswers.com.

You can only schedule the program to run on the last day of the month.

FREQUENTLY ASKED QUESTIONS (FAQ)

When can I schedule a program to post?

At this time please do not attempt to post a bonus dividend or loan interest rebate yourself. Please contact Gividends for assistance at Gividends@cuanswers.com.

You can only schedule a program to run on the last day of the month.

What data is used to calculate a posted dividend or rebate?

Current month data is used to determine the bonus dividend or loan interest rebate. Any regular dividend scheduled to post for the current month will be included.

To which account is the bonus dividend or loan rebate posted?

All bonus dividends and loan rebates are posted to the regular share account (000).

How does this appear on a member's statement or in online banking?

Each bonus dividend or loan rebate will appear on the member's statement or in online banking as a separate transaction. The transaction description that appears is selected in the program configuration.

Can I remove a scheduled program so it does not post?

Yes. Return to the main screen, select the program, and then select Schedule to Post. Enter zeros in the date field and use F5-Schedule to Post. You will be presented with a confirmation screen.

Can I delete a program that is scheduled to post?

CU*BASE will allow you to delete a program that is scheduled to post. There is a confirmation screen, but CU*BASE will not stop you from deleting the program.

HOW DO I SCHEDULE THE PROGRAM TO POST?

At this time please do not attempt to post a bonus dividend or loan interest rebate yourself. Please contact Gividends for assistance at Gividends@cuanswers.com.

You can only schedule a program to run on the last day of the month. End-of-month data is used to calculate the bonus or rebate. Enter the last date of the month.

- Current month data is used to determine the bonus dividend or loan interest rebate. Any regular dividend scheduled to post for the current month will be included.

On the date selected, the program will run and the share bonus dividend and loan rebate will be paid to the base share account. Each dividend or rebate will appear as a separate transaction record.

- For loan interest rebates, the year-to-date loan interest will also be adjusted. The bonus dividend will add to the year-to-date dividend and backup withholding will apply.

Three posting reports will print. Different reports print for share bonus dividend programs than for loan rebate programs.

POSTING REPORTS

Posting Reports – Share Bonus Dividend

Share Bonus Dividend - Posting Summary Report

```
8/31/12  11:34:08                              ABC CREDIT UNION              TBDIR          PAGE
    RUN ON   8/31/12                   SAVINGS/CHECKING BONUS DIVIDEND PROGRAMS                      USER
                                              **POSTING SUMMARY**

 PROGRAM NAME: TEST16 SH DELQ 30 DAYS EXCLUDE
 Excluding Accounts >=  30 days delinquent
 PAY  10.000%  OF YTD DIVIDENDS AS OF 08/31/2012

                           SHARE                     SHARE
                          PREVIOUS         BONUS     CURRENT        YTD         TOTAL
 DIVIDEND APPLICATION      BALANCE    DIVIDEND AMT    BALANCE     DIVIDEND     DIVIDENDS

 SH REGULAR SHARES      12,355,275.56     1,181.59 12,356,457.15   11,797.03    12,978.62    # ACCTS:  2,508    GL #: 380.00

 ** TOTAL FOR PROGRAM   12,355,275.56     1,181.59 12,356,457.15   11,797.03    12,978.62    # ACCTS:  2,508

 * Bonus dividends are calculated by individual account and will not necessarily be an exact percentage of the gross totals.
                                            ***END OF REPORT***
```

Share Bonus Dividend - Posting Exception Report

```
8/31/12  11:34:08                              ABC CREDIT UNION              TBDIR          PAGE
    RUN ON   8/31/12                   SAVINGS/CHECKING BONUS DIVIDEND PROGRAMS                      USER
                                             **POSTING EXCEPTIONS**

 PROGRAM NAME: TEST16 SH DELQ 30 DAYS EXCLUDE                                  SCHEDULED TO POST:  8/31/20
 PAY  10.000%  OF YTD DIVIDENDS AS OF 08/31/2012          USING PREVIOUS MONTH END AVERAGE BALANCE

     ACCOUNT      DIVIDEND APPLICATION      MESSAGE

     1000-000   SH REGULAR SHARES        Bonus Dividend 0
     1021-000   SH REGULAR SHARES        Bonus Dividend 0
     1025-000   SH REGULAR SHARES        Bonus Dividend 0
     1046-000   SH REGULAR SHARES        Account  30 days or more delinquent
     1052-000   SH REGULAR SHARES        Account  30 days or more delinquent
     1056-000   SH REGULAR SHARES        Account  30 days or more delinquent
     1059-000   SH REGULAR SHARES        Bonus Dividend 0
     1070-000   SH REGULAR SHARES        Bonus Dividend 0
```

```
   1072-000  SH REGULAR SHARES       Account   30 days or more delinquent
   1078-000  SH REGULAR SHARES       Bonus Dividend 0



 968761-000  SH REGULAR SHARES       Bonus Dividend 0
 969335-000  SH REGULAR SHARES       Account   30 days or more delinquent
 980216-000  SH REGULAR SHARES       Bonus Dividend 0
 989068-000  SH REGULAR SHARES       Bonus Dividend 0

SH REGULAR SHARES           # ACCTS:    778

** TOTAL FOR PROGRAM        # ACCTS:    778
                                             ***END OF REPORT***
```

Share Bonus Dividend - Posting Report

```
8/31/12  11:34:08                          ABC CREDIT UNION                      TBDIR          PAGE
   RUN ON   8/31/12                 SAVINGS/CHECKING BONUS DIVIDEND PROGRAMS                     USER
                                           **POSTING**

PROGRAM NAME: TEST16 SH DELQ 30 DAYS EXCLUDE
Excluding Accounts >=  30 days delinquent
PAY  10.000%  OF YTD DIVIDENDS AS OF 08/31/2012

                       SHARE                       SHARE
                     PREVIOUS       BONUS          CURRENT        YTD           TOTAL
       ACCOUNT        BALANCE    DIVIDEND AMT       BALANCE      DIVIDEND      DIVIDENDS
SH REGULAR SHARES

       1001-000        176.69          .03          176.72          .32           .35
       1002-000        204.93          .03          204.96          .27           .30
       1011-000        170.98          .01          170.99          .11           .12
       1013-000      1,030.03          .11        1,030.14         1.06          1.17
       1016-000          5.17          .01            5.18          .06           .07



     989218-000          7.71          .01            7.72          .14           .15
     989840-000      1,863.16          .32        1,863.48         3.21          3.53

  SH REGULAR SHARES  12,355,275.56  1,181.59 12,356,457.15     11,797.03     12,978.62    # ACCTS:  2,508    GL #: 380.00

  ** TOTAL FOR PROGRAM 12,355,275.56 1,181.59 12,356,457.15     11,797.03     12,978.62    # ACCTS:  2,508

  * Bonus dividends are calculated by individual account and will not necessarily be an exact percentage of the gross totals.
```

Posting Reports – Loan Rebate

Loan Rebate - Posting Summary Report

```
8/31/12   9:02:04                          ABC CREDIT UNION                      TBDIR          PAGE
   RUN ON   8/31/12                  LOAN INTEREST REBATE PROGRAMS                               USER
                                         **POSTING SUMMARY**

PROGRAM NAME: TEST5 LN1 NO EXCLUDE                        INCLUDING LOANS CLOSED IN PRIOR YEAR
PAY   1.000%  OF YTD INTEREST AS OF 08/31/2012

                       SHARE          BONUS          SHARE
                     PREVIOUS       INTEREST        CURRENT      YTD LOAN     TOTAL LOAN
LOAN CATEGORY         BALANCE       REBATE*         BALANCE      INTEREST      INTEREST

01 CLOSED END LOAN  1,459,253.89   2,050.57     1,461,304.46   205,054.47    203,003.90    # ACCTS:   990    GL #: 111.01

** TOTAL FOR PROGRAM 1,459,253.89  2,050.57     1,461,304.46   205,054.47    203,003.90    # ACCTS:   990

* Rebate interest is calculated by individual account and will not necessarily be an exact percentage of the gross totals.
                                           ***END OF REPORT***
```

Loan Rebate - Posting Exception Report

```
  8/31/12   9:02:04                              ABC CREDIT UNION                       TBDIR          PAGE
     RUN ON   8/31/12                      LOAN INTEREST REBATE PROGRAMS                              USER
                                              **POSTING EXCEPTIONS**

 PROGRAM NAME: TEST5 LN1 NO EXCLUDE                                               SCHEDULED TO POST:  8/31/12
 PAY   1.000%  OF YTD INTEREST AS OF 08/31/2012

      ACCOUNT     LOAN CATEGORY              MESSAGE

      1021-703  01 CLOSED END LOAN        Rebate amount 0
      1297-701  01 CLOSED END LOAN        Rebate amount 0
      1297-702  01 CLOSED END LOAN        Rebate amount 0
      1297-703  01 CLOSED END LOAN        Rebate amount 0
      1297-704  01 CLOSED END LOAN        Rebate amount 0
      1297-705  01 CLOSED END LOAN        Rebate amount 0
      1297-706  01 CLOSED END LOAN        Rebate amount 0
      1297-707  01 CLOSED END LOAN        Rebate amount 0
      1297-708  01 CLOSED END LOAN        Rebate amount 0
      1297-709  01 CLOSED END LOAN        Rebate amount 0
      1369-701  01 CLOSED END LOAN        Rebate amount 0
      1654-703  01 CLOSED END LOAN        Rebate amount 0

 01 CLOSED END LOAN          # ACCTS:    52

 ** TOTAL FOR PROGRAM        # ACCTS:    52
                                                   ***END OF REPORT***
```

Loan Rebate - Posting Report*

```
  8/31/12   9:02:04                              ABC CREDIT UNION                       TBDIR          PAGE
     RUN ON   8/31/12                      LOAN INTEREST REBATE PROGRAMS                              USER
                                                  **POSTING**

 PROGRAM NAME: TEST5 LN1 NO EXCLUDE                          INCLUDING LOANS CLOSED IN PRIOR YEAR
 PAY   1.000%  OF YTD INTEREST AS OF 08/31/2012

                        SHARE       BONUS      SHARE
                      PREVIOUS    INTEREST    CURRENT    YTD LOAN    TOTAL LOAN   LOAN
        ACCOUNT        BALANCE     REBATE*    BALANCE    INTEREST    INTEREST  ACTTYP

 01 CLOSED END LOAN
     1000-000          103.25        7.73     110.98      773.40      765.67    702
     1002-000          204.93        7.06     211.99      706.11      699.05    701
     1016-000            5.17        2.27       7.44      227.15      224.88    701
     1021-000           13.81        3.04      16.85      303.77      300.73    702
     1031-000          559.33         .19     559.52       19.03       18.84    703


 01 CLOSED END LOAN   1,459,253.89  2,050.57 1,461,304.46  205,054.47  203,003.90  # ACCTS:  990   GL #: 111.01

 ** TOTAL FOR PROGRAM 1,459,253.89  2,050.57 1,461,304.46  205,054.47  203,003.90  # ACCTS:  990

 * Rebate interest is calculated by individual account and will not necessarily be an exact percentage of the gross totals.
                                              ***END OF REPORT***
```

*The report above shows the change in the balance of the base share (000) (which receives the rebate) as well as the change in year-to-date interest. The final column indicates the suffix of the loan that qualified for the rebate.