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# How To Install CU\*BASE GOLD

## Installing GOLD from GUAPPLE or CD

### INTRODUCTION

This booklet was created to assist CU\*Answers clients with the installation of the CU\*BASE GOLD software.

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May 24, 2011

For an updated copy of this booklet, check out the Reference Materials page of our website:  
[http://www.cuanswers.com/client\\_reference.php](http://www.cuanswers.com/client_reference.php)  
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# GETTING READY

## WORKSTATION REQUIREMENTS

Please ensure that prior to the installation that you are logged into the workstation as a user with local administrator privileges. Without local administrator privileges you will not be able to install or configure CU\*BASE GOLD. To obtain administrator privileges, please contact your IT support provider.

*What does “local administrator privileges” mean? Permissions are typically granted per user on workstations. The user must have the ability to install programs and modify files on the workstation to install CU\*BASE GOLD. The user does not need authority over the network (domain) to install the software.*

Make sure that the workstation meets the minimum hardware requirements for running CU\*BASE GOLD, and that the workstation has network connectivity. Performance cannot be guaranteed on workstations that do not meet the minimum hardware requirements.

*Unsure of what the latest hardware requirements for CU\*BASE GOLD are? Visit the Best Practices webpage below to find out!*

[http://cuanswers.com/client\\_pm\\_bp\\_network.php](http://cuanswers.com/client_pm_bp_network.php)

**Important Note:** 64-bit operating systems are not supported at this time. CU\*Answers is working with its partners to provide support for 64-bit workstations. Look for updates on the CU\*Answers Kitchen!

If any previous versions of the IBM iSeries Access For Windows, IBM AS/400 Client Access Express, J Walk Windows Client, or GOLD software are currently installed, it is strongly recommend that these be uninstalled before proceeding.

## INSTALLATION METHODS

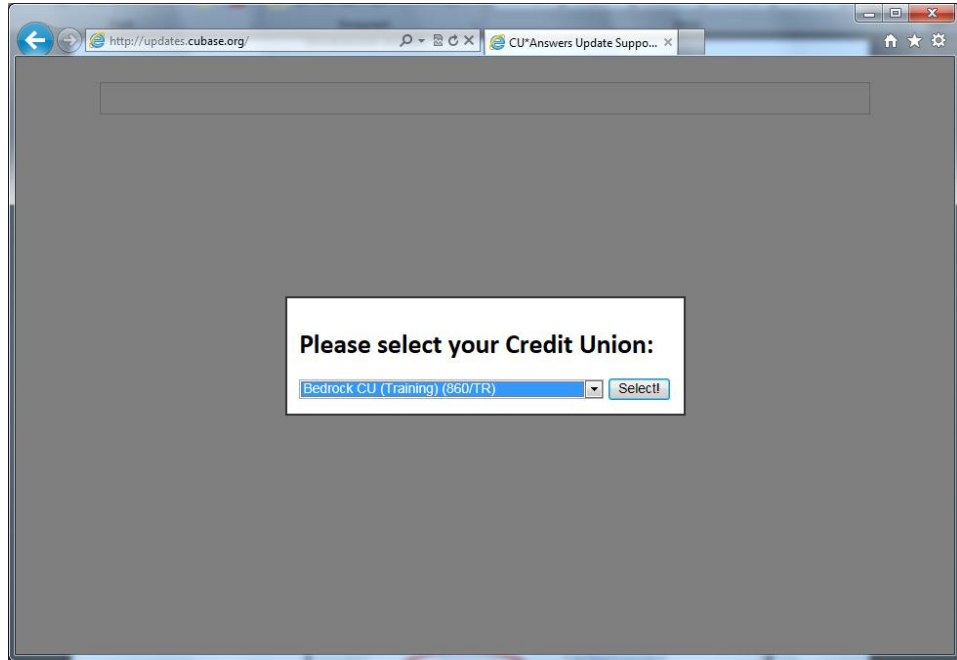
This document assumes that you are installing GOLD from a GUAPPLE (GOLD Update Appliance). The installation directories and files are identical on a CD. If you are installing GOLD from a CD, just replace all references to the GUAPPLE with your CD-ROM drive. The installation steps remain the same.

*Don't have a GUAPPLE? Contact WESCO Net at 800-327-3478 option 3 or [cusupport\\_team@wesconet.com](mailto:cusupport_team@wesconet.com) for more information!*

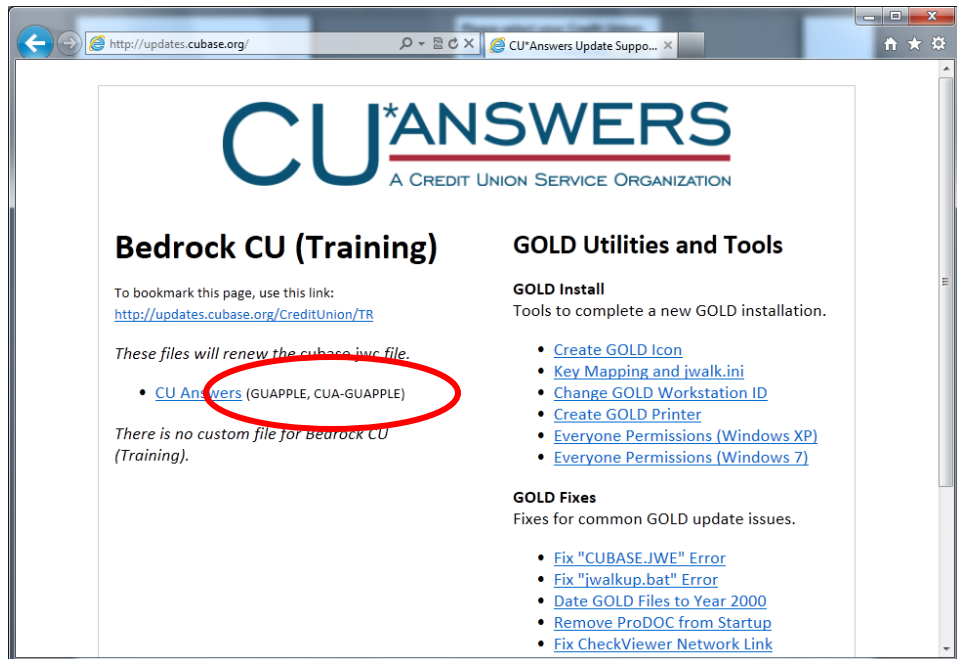
## FINDING THE GUAPPLE NAME

**Note:** The GUAPPLE name will vary from branch to branch, so please make sure you are using the appropriate GUAPPLE. Attempting to install GOLD from the GUAPPLE at another location will likely cause corruption and installation issues.

To find the name of the GUAPPLE at your branch, open Internet Explorer and browse to <http://updates.cubase.org/> and select your Credit Union.



You will see a list of all your branches along with the GUAPPLE names. The GUAPPLE name is after the comma.

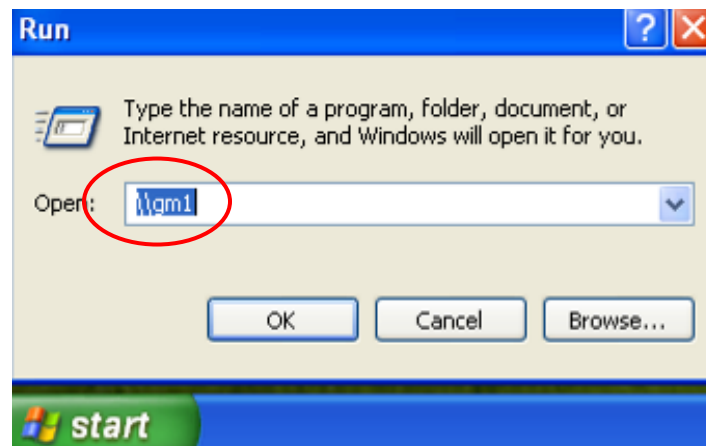


In the example above, the GUAPPLE name is "CUA-GUAPPLE."

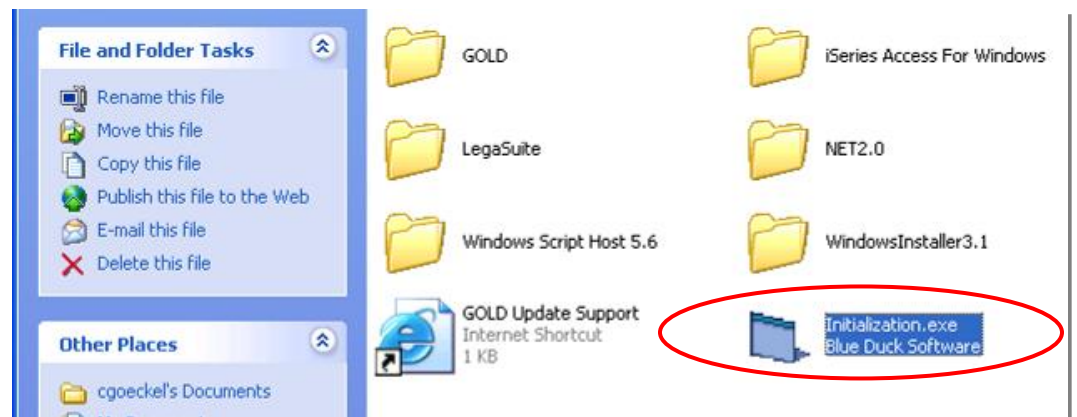
# INITIALIZATION

Browse to the GUAPPLE at your branch. Click on the Start button, go to “Run” and type “\\GUAPPLE” as shown below. Replace “GUAPPLE” with the name of the GUAPPLE. Click “OK” to open the GUAPPLE.

*If you are using Windows 7, you may not have an option for “Run.” Instead, types these commands in the text box at the bottom of the Start Menu.*



Once you browse out to the GUAPPLE you will see two folders: “CUBASE Install” and “updates.” Open the “CUBASE Install” folder.



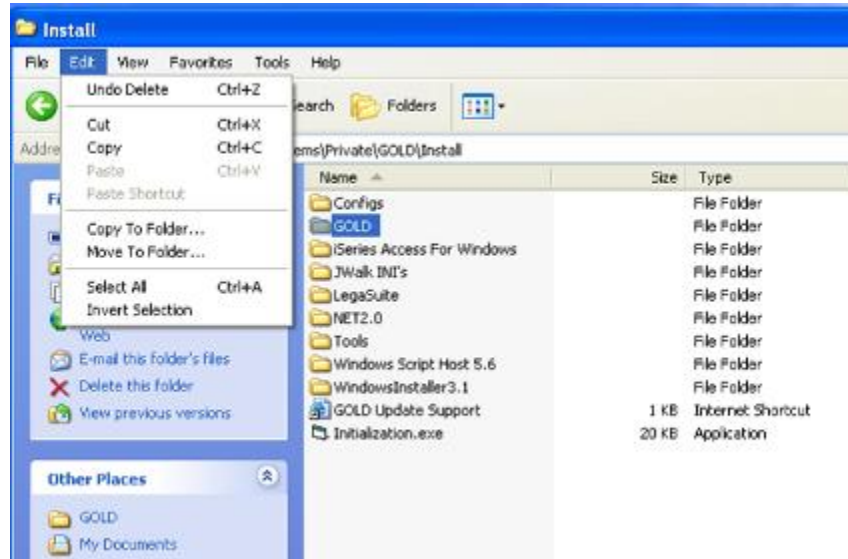
Double-click on the “Initialization.exe” program.

If prompted, click on “Run.” You may need to click “Run” twice depending on your workstation’s security configuration. The program will run in the background. When it has completed you will get a message that says “Initialization Complete.” Click “OK” to clear the message.

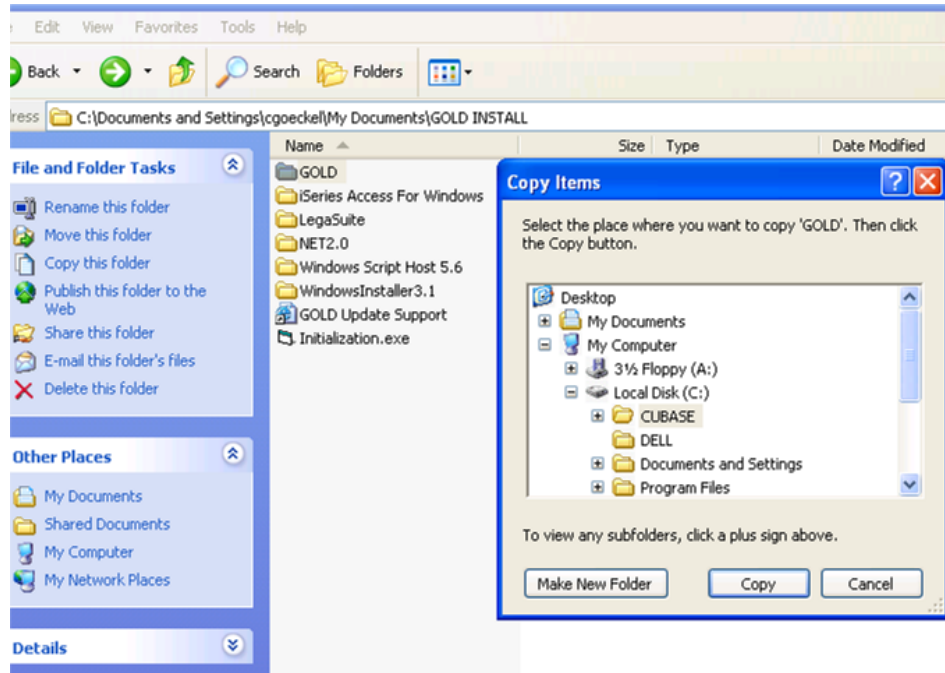
This program created the C:\CUBASE directory structure and performed some routine pre-installation steps automatically.

# COPYING THE GOLD FILES

From the “CUBASE Install” folder, select the “GOLD” folder. Click on the “Edit” menu and select “Copy To Folder...”



Click the “+” next to “Local Disk (C:)” to expand your drive. Highlight the “CUBASE” folder and click “Copy.” This will copy the entire “GOLD” folder to C:\CUBASE.



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# J WALK WINDOWS CLIENT

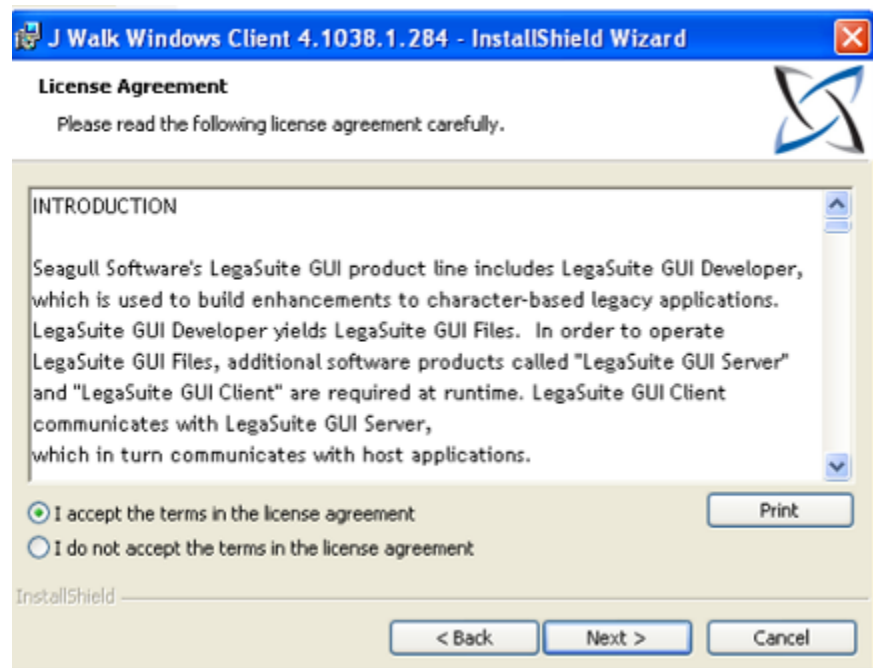
## INSTALLATION

From the “CUBASE Install” folder, open the “Legasuite” folder. Run the “JWalkWindowsClient.msi” setup program. If presented with a security warning, click “Run.”

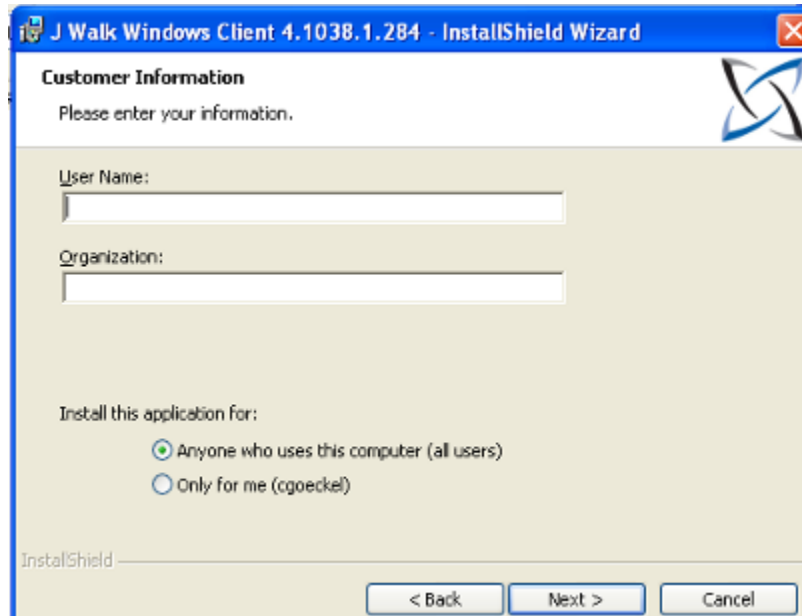
When the installation wizard opens, click “Next.”



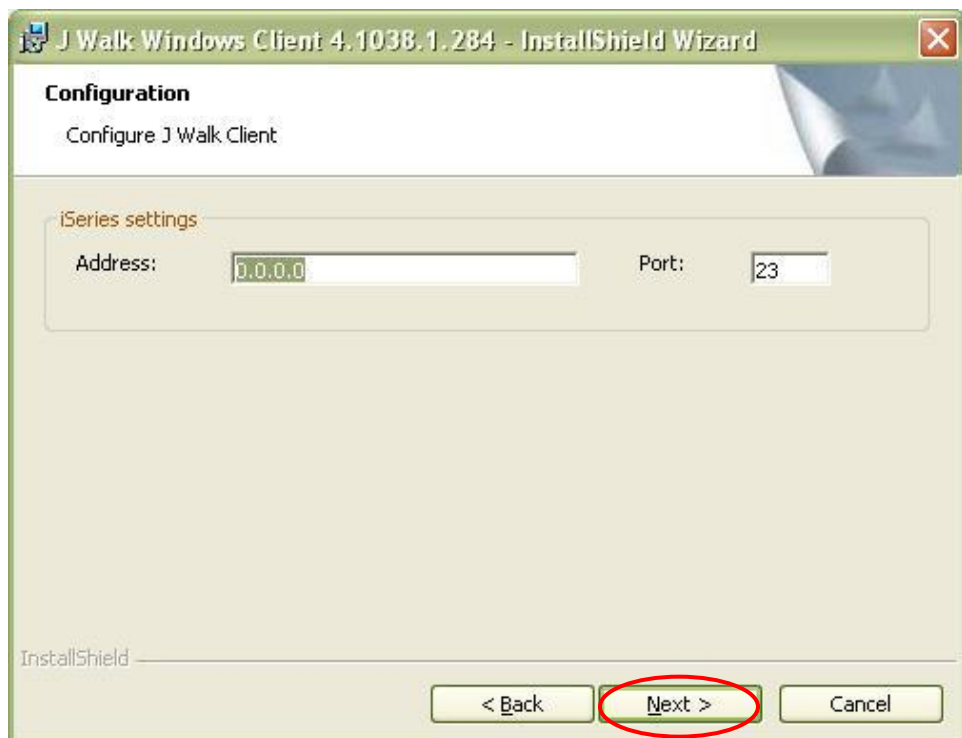
Accept the License Agreement



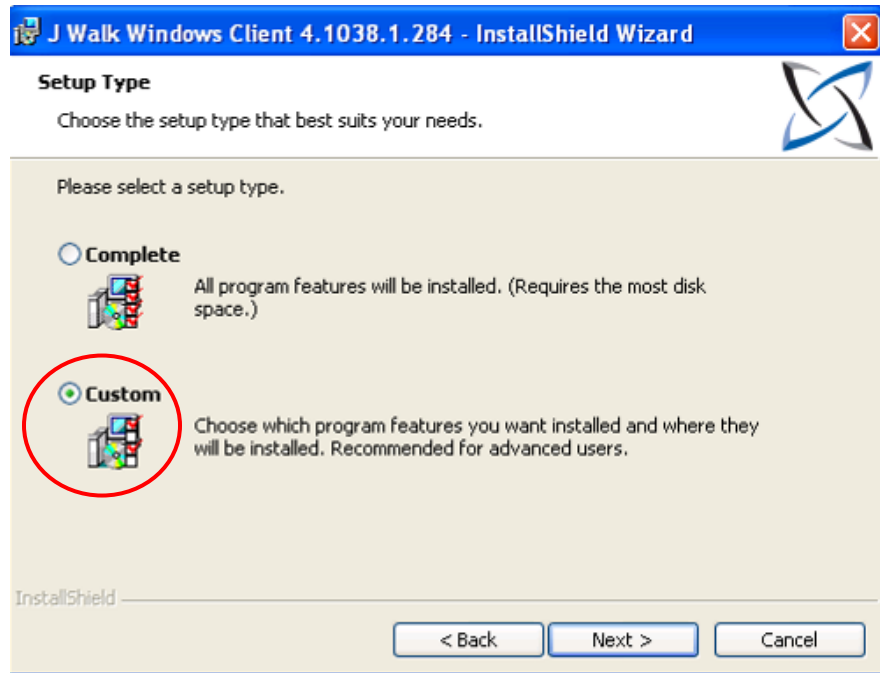
Leave the “User Name” and “Organization” fields blank. Make sure that “Install this application for:” is set to “Anyone who uses this computer (all users).” Click “Next.”



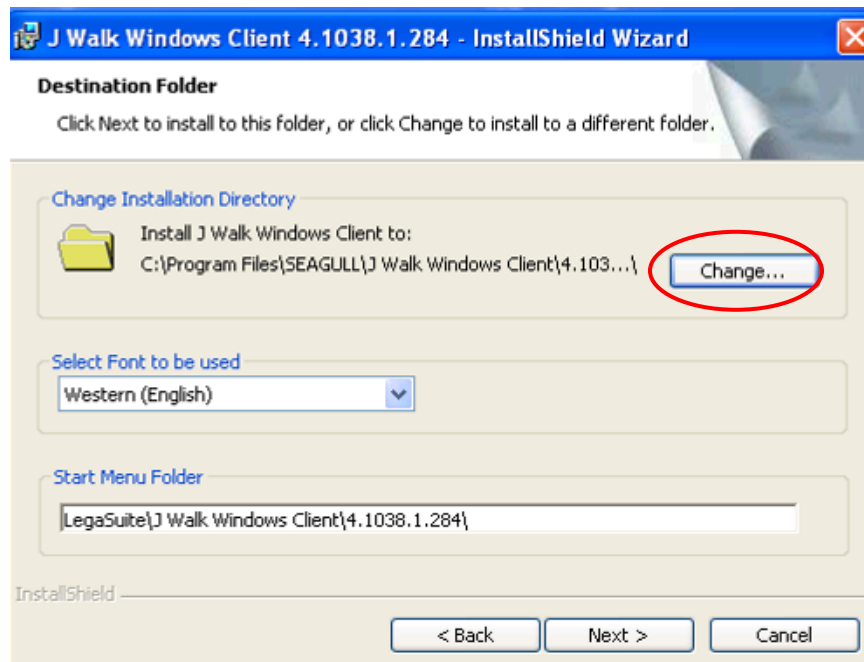
Leave the “iSeries settings” at their default values and click “Next.”



You will need to perform a “Custom” installation. Select “Custom” and click “Next.”

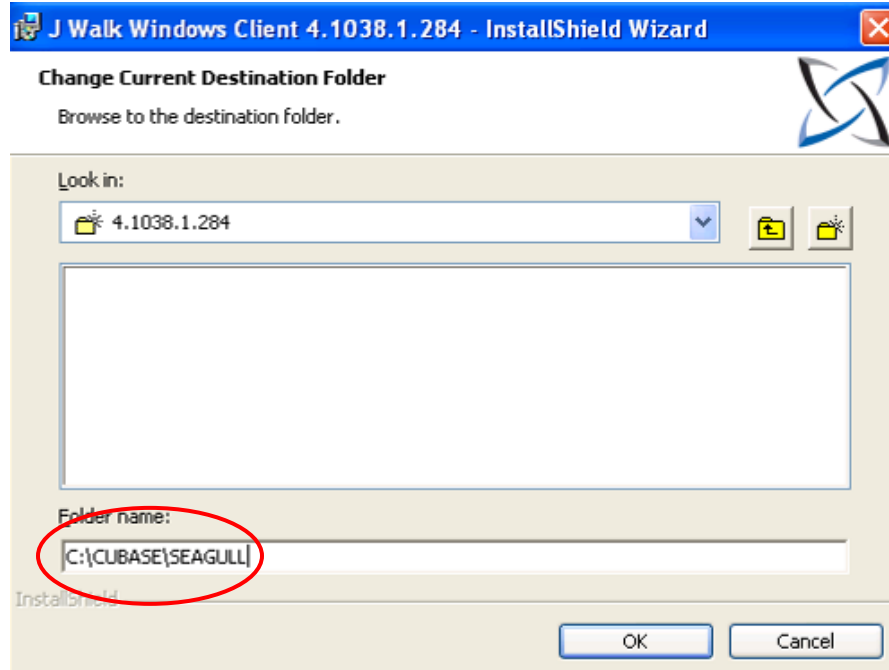


Click “Change” to change the installation directory.



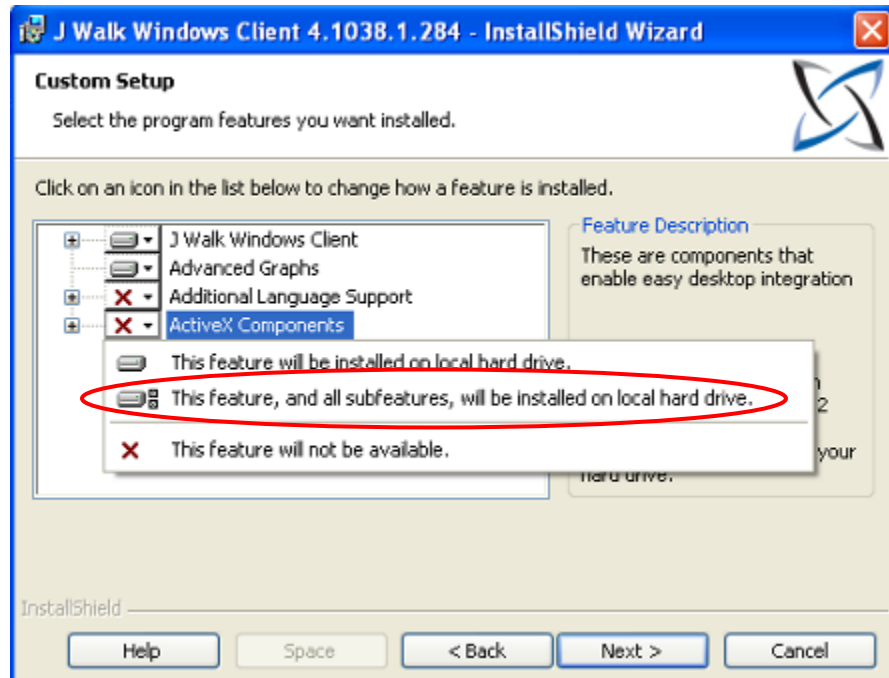


Manually enter “C:\CUBASE\Seagull” in the “Folder name” field.



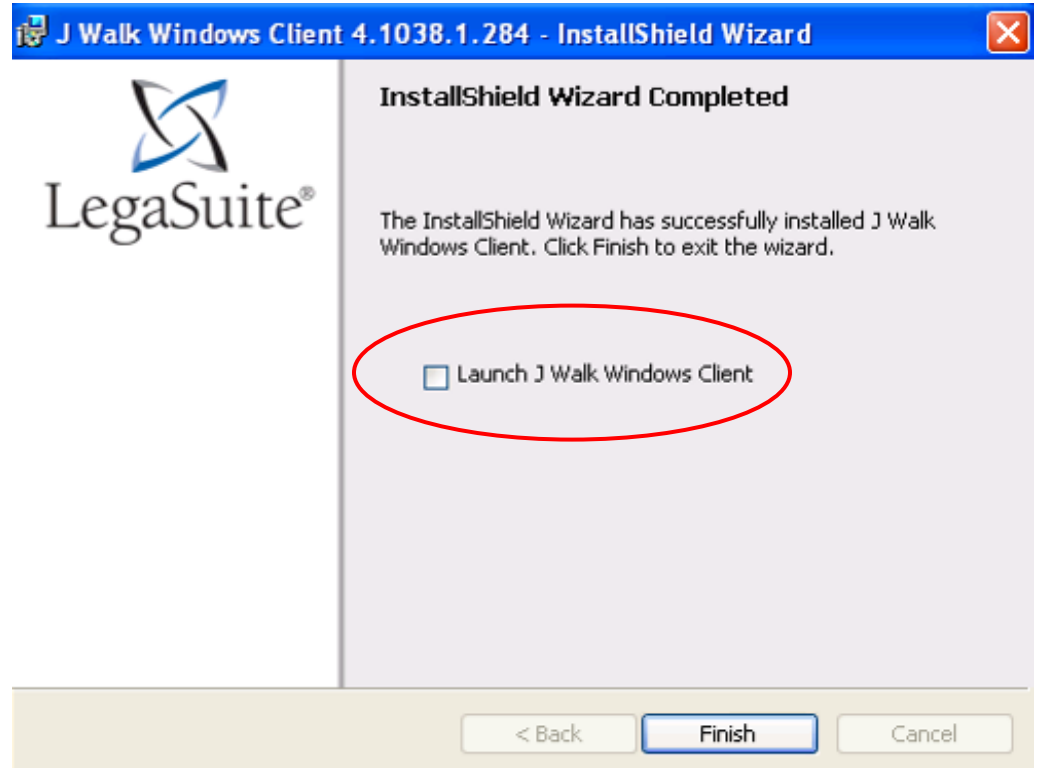
Click “OK” to return to the previous screen. Click “Next.”

Click the drop-down box beside “ActiveX Components” and select “This feature, and all subfeatures, will be installed on local hard drive.” Click “Next.”



On the final screen, click “Install.” The installation will begin.

When the install is complete, make sure that the “Launch J Walk Windows Client” option is unchecked. Click “Finish” to exit the installation.



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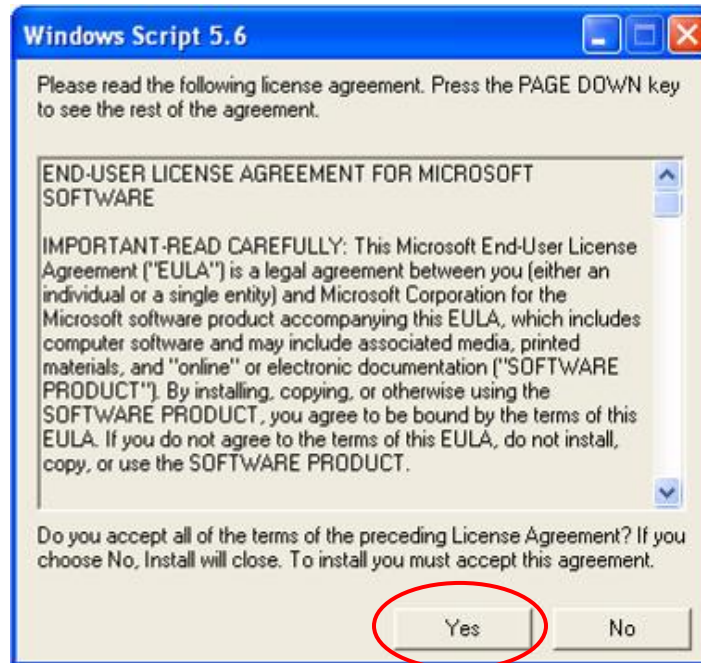
# WINDOWS SCRIPT HOST 5.6

## INSTALLATION

**Important Note:** The Windows Script Host 5.6 is already installed in Windows 7. This installation is only needed for Windows XP workstations.

From the “CUBASE Install” folder, open the “Windows Script Host 5.6” folder. Run the installation file. If prompted, click “Run.”

Click “Yes” to the License Agreement. The installation will begin automatically.



There is no prompt when the installation is finished. After the hour-glass disappears, the installation will be complete.

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# MICROSOFT .NET FRAMEWORK 2.0

## INSTALLATION

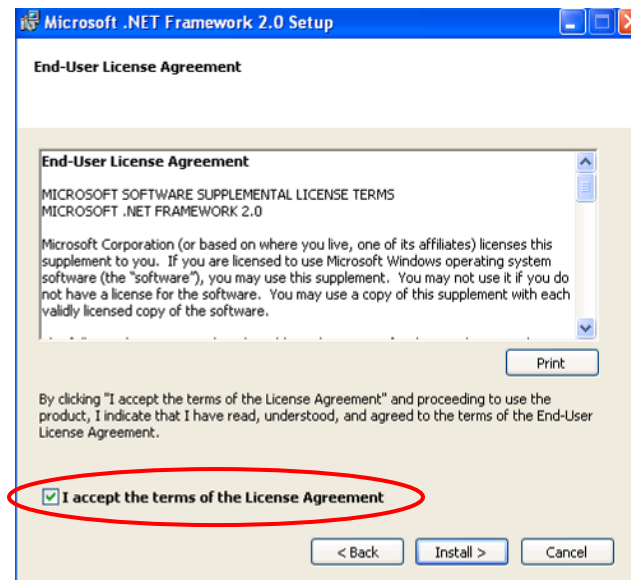
**Note:** Some workstations may already have Microsoft .NET Framework 2.0 installed. If you are unsure, it is recommended to still run this installation to ensure that it is at the proper version.

*If you have Microsoft .NET Framework 1.1, or 3.0 or higher, you will still need to install version 2.0. Each version of the .NET Framework is a standalone framework, not an upgrade to the previous version.*

**Note:** Windows 7 comes pre-installed with the correct version of .NET. This install is only needed for Windows XP workstations.

From the “CUBASE Install” folder, open the “NET2.0” folder. Run the “dotnetfx.exe” program. If prompted, click “Run.”

Check the box to accept the terms of the License Agreement. Click “Install” to begin the installation process.

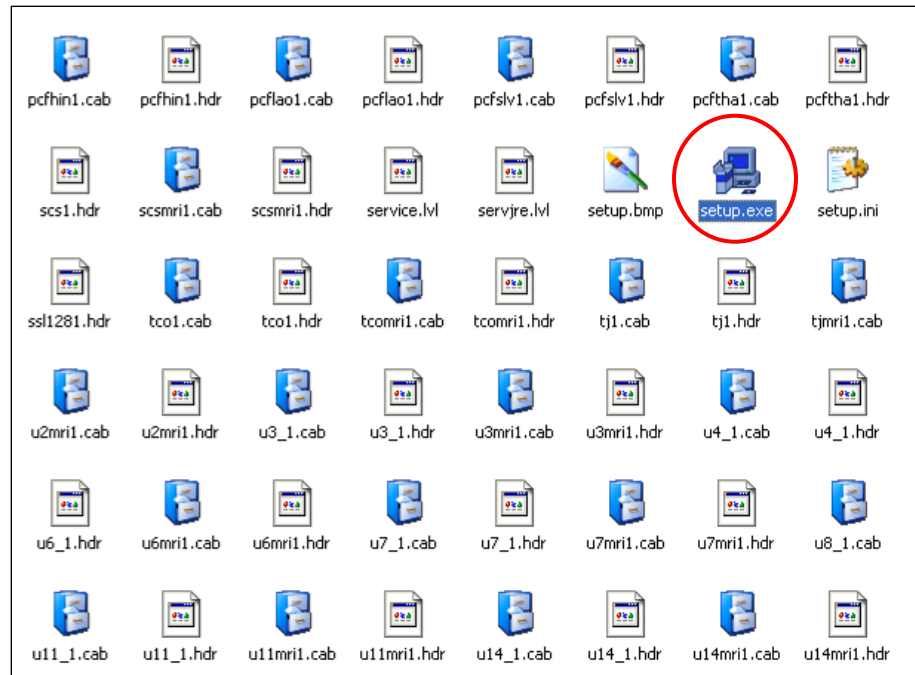


When the installation is complete, click “Finish.” If you are prompted to restart your computer, click “No” or “Restart Later.”

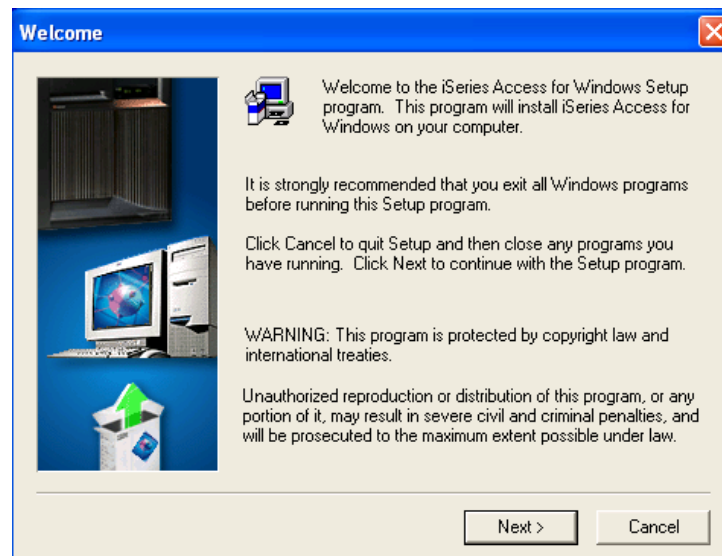
**Note:** If the PC does reboot after the installation, browse to the GUAPPLE once Windows has completed booting to complete the installation process. Though it’s an unnecessary step, the reboot will not interrupt the installation process.

# iSERIES ACCESS FOR WINDOWS INSTALLATION

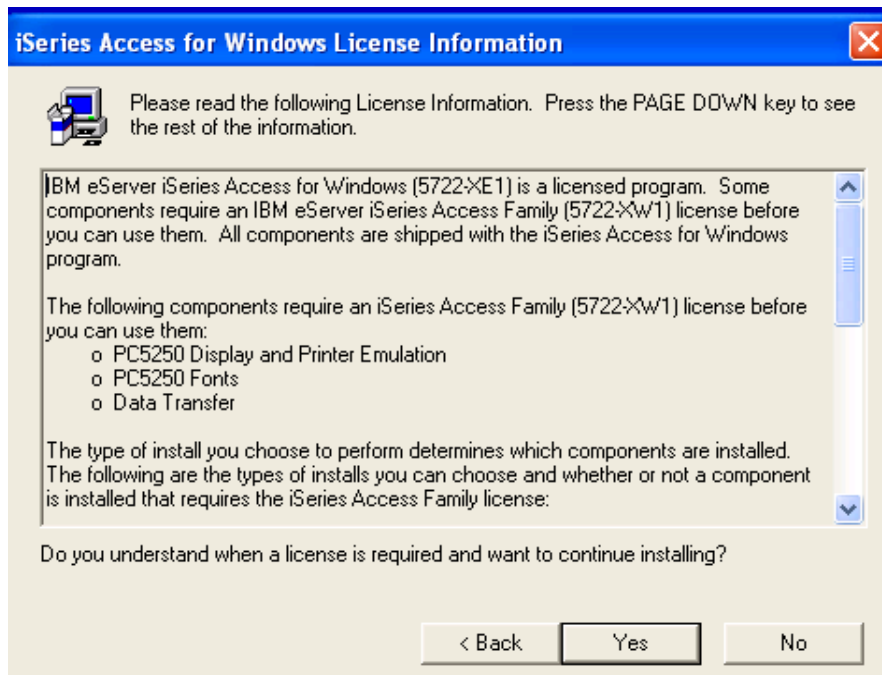
From the “CUBASE Install” folder, open the “iSeries Access For Windows” folder. Locate and run the “setup.exe” file (normally in alphabetical order). If prompted, click “Run.”



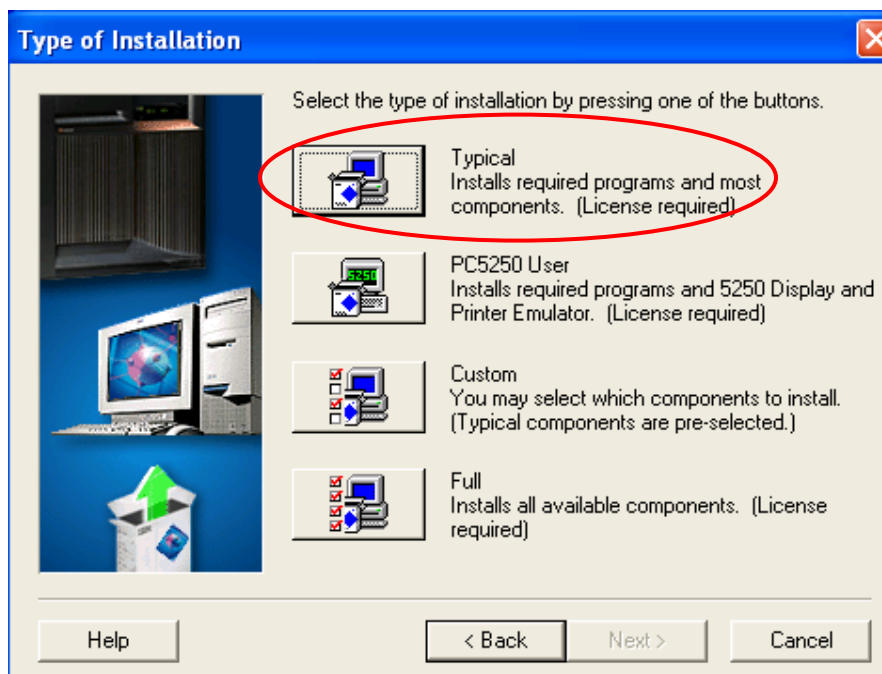
Click “Next” on the “Welcome” screen.



Click on “Yes” to the License Agreement.

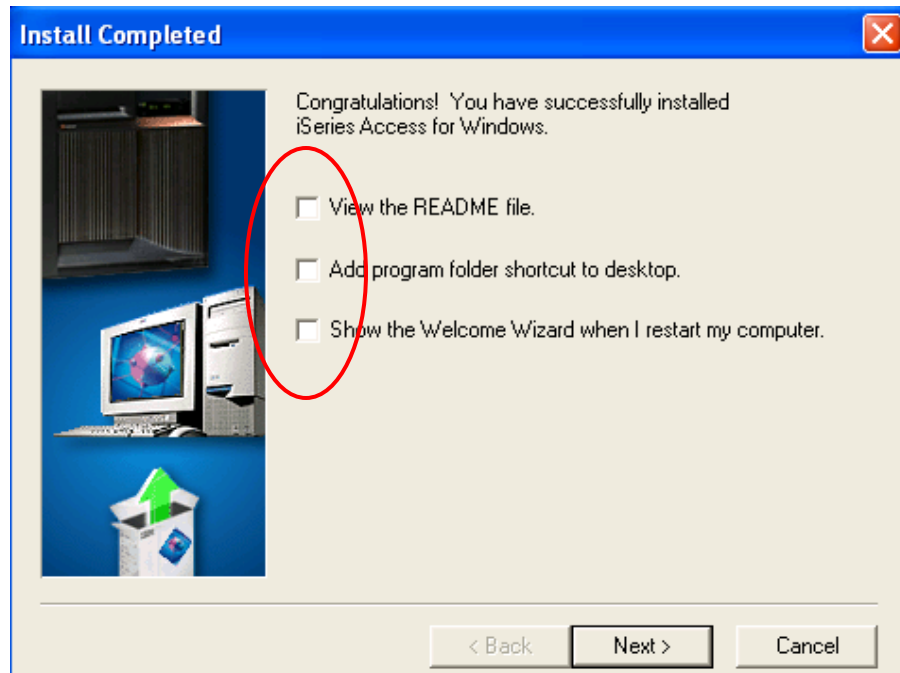


The installation will then build a list of available components. Select “Typical” for the installation type.

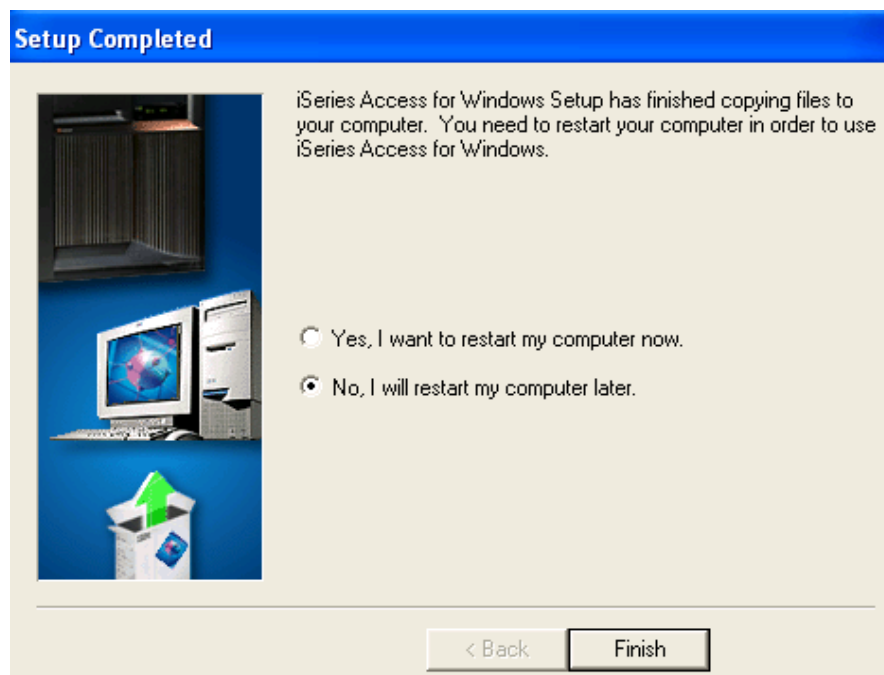


Use the default installation settings. Click “Next” through the next several screens until the installation process begins.

When the installation is complete, uncheck all three boxes. Click “Next.”



Select “No, I will restart my computer later” and click “Finish.”

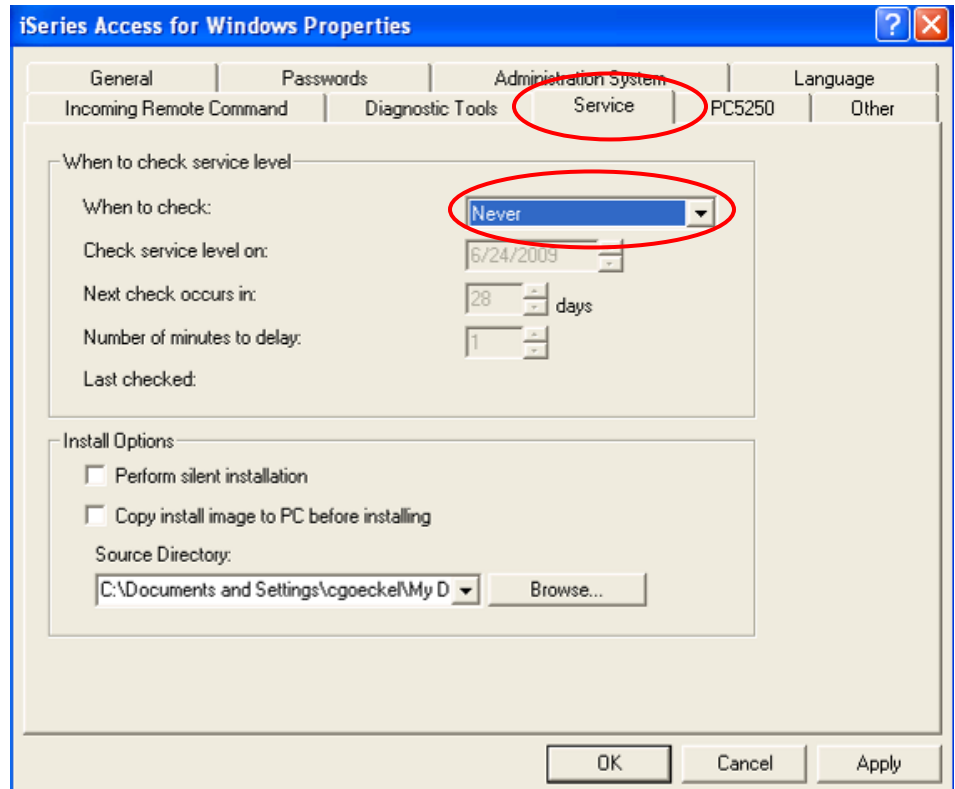


**Note:** If the PC does reboot after the installation, browse to the GUAPPLE once Windows has completed booting to complete the installation process. Though it’s an unnecessary step, the reboot will not interrupt the installation process.

Once iSeries Access For Windows has been installed, navigate to the Control Panel.

*The Control Panel is located in different places depending on your workstation's configuration. Typically, the Control Panel is located on your Start menu in the right-hand column, or on the Start menu under the "Settings" folder.*

In the Control Panel, open the "iSeries Access For Windows" applet. Select the "Service" tab, and set "When to check" to "Never." Click "Apply" then "OK." Close the Control Panel.





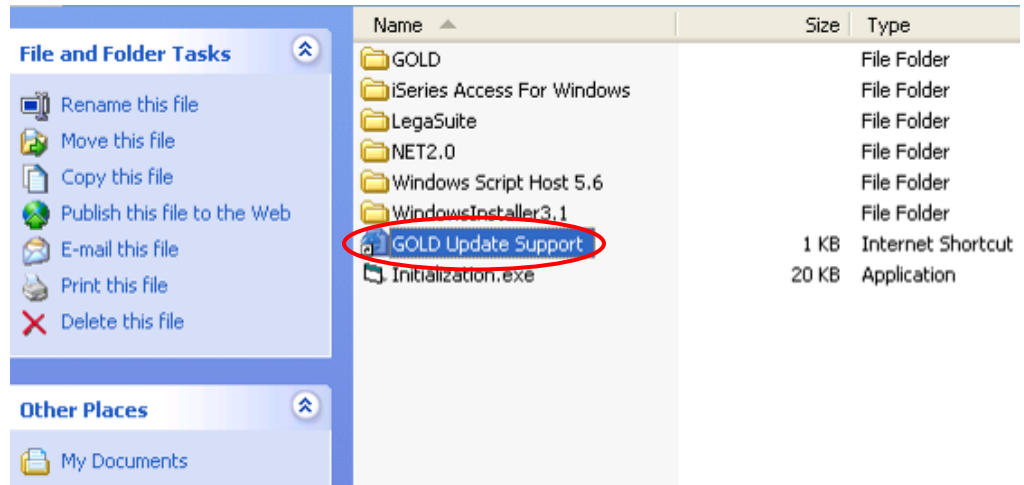
# FINALIZATION

## FIND YOUR CREDIT UNION'S SUPPORT SITE

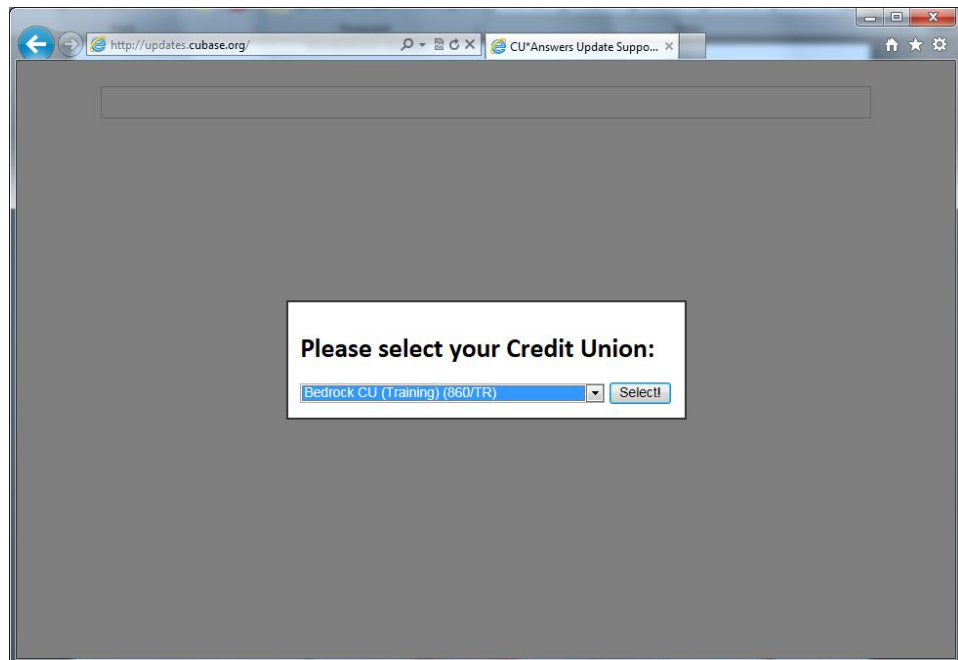
From the “CUBASE Install” folder, click the shortcut for “GOLD Update Support.” This should open a website. This website should be accessible on any workstation with GOLD access, as it is not a public website and does not require an unfiltered internet connection.

**Note:** If the link does not work, open Internet Explorer and go to <http://updates.cubase.org/>.

**Note:** If you are running Windows 7, please refer to Appendix A for further details.

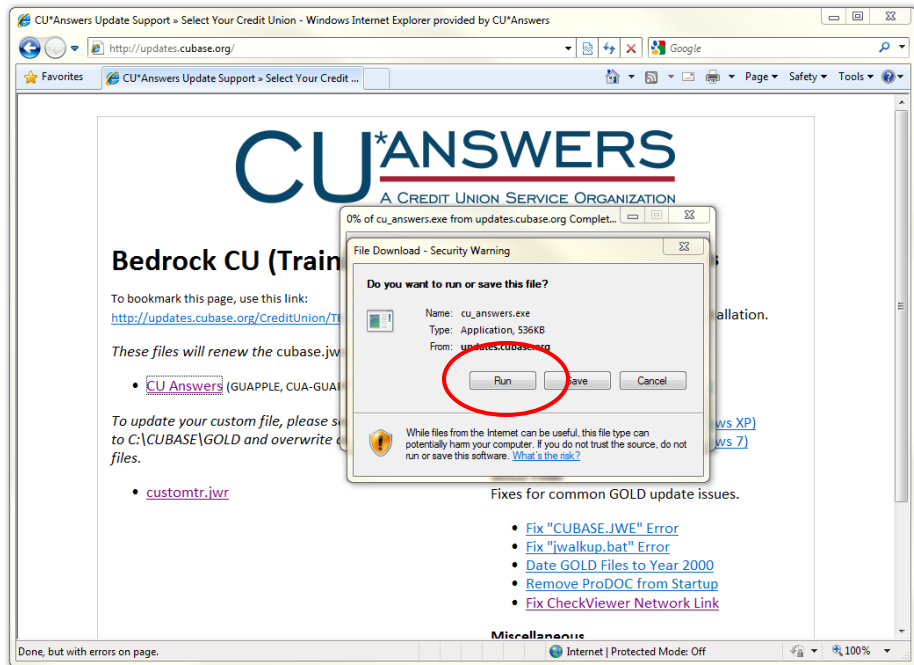


In the “Please select your Credit Union” drop-down box, select your Credit Union and click “Select.”

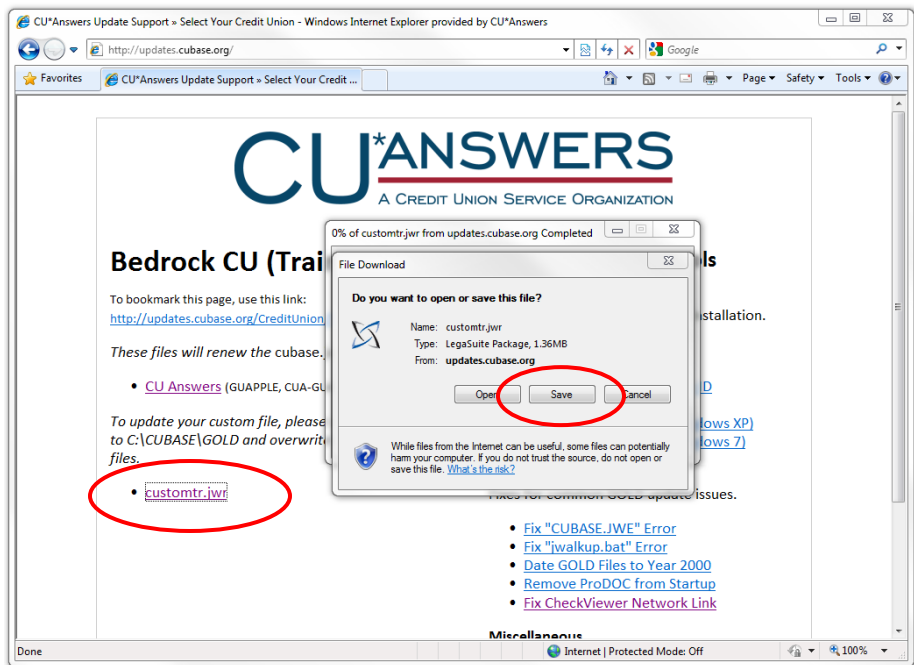


## JWC AND CUSTOM FILES

On the left half of the page, click on the link for the appropriate branch. Click “Open” or “Run” in the “File Download” dialog. Depending on your workstation’s security settings, you may be prompted to click “Run” multiple times. This will refresh the JWC file that controls GOLD updates.



If there is a link at the bottom for a custom file (example, “customtr.jwr”), click on that link. Do not run this file. Instead, click “Save.”

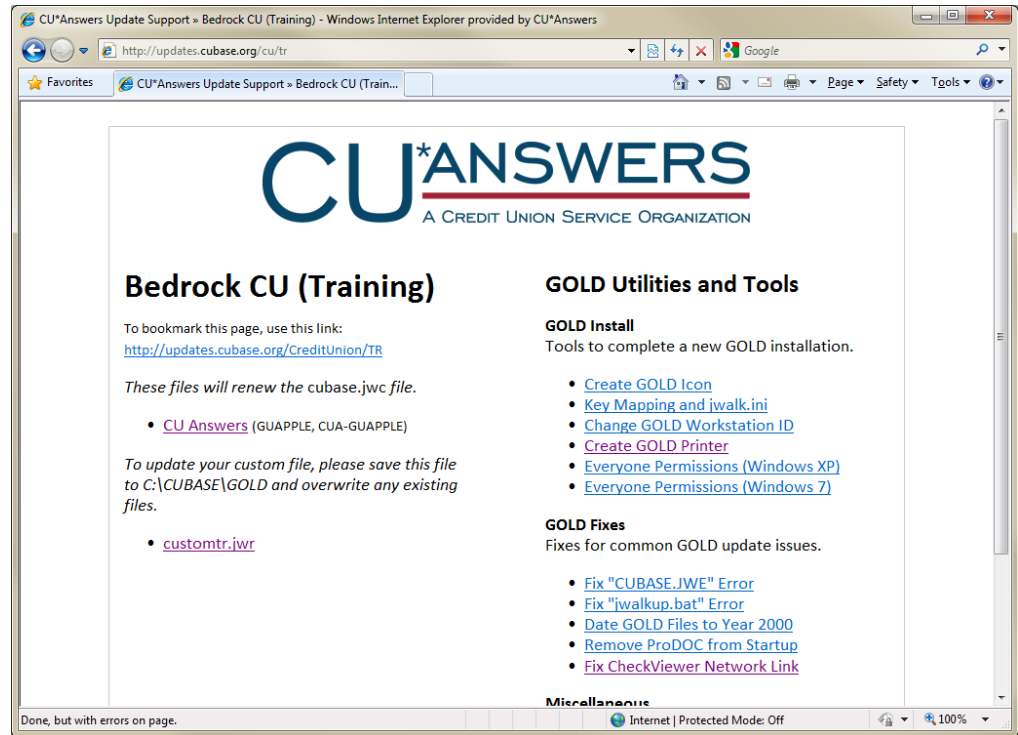


You will need to save the file to C:\CUBASE\GOLD.

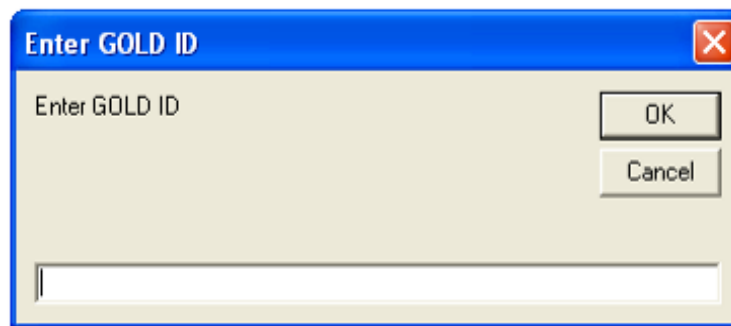
## J WALK CONFIGURATION AND PERMISSIONS

On the right-side of the page, run the links in the “GOLD Install” section in the following order (you may need to click “Open” or “Run” multiple times):

1. Create GOLD Icon
2. Key mapping and jwalk.ini
3. Everybody Permissions (select the right Operating System)
4. Change GOLD workstation ID



When you run the “Change GOLD workstation ID” link, a program will launch. Enter the workstations GOLD ID in the text field and click “OK.” A confirmation box will appear. Click “OK” again.



**Note:** The GOLD ID must be set after you have run the “Key mapping and jwalk.ini” link. If you run this link after setting the GOLD ID, the GOLD ID will be erased. You will need to re-set the GOLD ID using the “Change GOLD workstation ID” link again.

**Note:** For Self Processing, CU\*Northwest, and CU\*South client, the “Key mapping and jwalk.ini” and “Create GOLD Printer” links should be programmed for the appropriate server. If you find an error with the IP address or hostname in the configuration files, please contact a member of

the WESCO Net Team (800-327-3478 option 3 or via email at [cusupport\\_team@wesconet.com](mailto:cusupport_team@wesconet.com)).

## PRINTER CONFIGURATION

If this workstation needs to control any printers, you first need to ensure that the printer themselves are locally installed on the PC.

*What does “locally installed” mean? The printer must be installed so that all users can print documents to it from Windows applications, such as Microsoft Word. If Windows cannot print to the printer, neither can GOLD.*

*If a printer is installed by selecting the “Add Network Printer” option in Windows, or by browsing to a printer share on the network, it will not be available for all users. It is strongly recommended that you install the printer locally to avoid issues with other users.*

If you need assistance installing the printers, please contact your IT support provider. If you are unsure what printers are supported by the CU\*BASE platform, please refer to the latest hardware requirements here: [http://cuanswers.com/client\\_pm\\_bp\\_network.php](http://cuanswers.com/client_pm_bp_network.php)

To configure a print session, on the <http://updates.cubase.org/> page click the “Create GOLD Printer” link in the “GOLD Install” section.

Select the appropriate printer type, based on its application or model number, from the drop-down menu at the top. Enter the printer ID in the text field. Click “OK” then “Create.” If you would like to configure another print session, click “Yes” at the prompt; otherwise click “No.”



**Note:** If you are a self-processing client, you will also need to enter the hostname or IP of your iSeries.

*If you are unsure of what printer model to select, or have any questions about the print sessions, please contact a member of the WESCO Net Team at 800-327-3478, option 3, or by email at [cusupport\\_team@wesconet.com](mailto:cusupport_team@wesconet.com).*

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## APPENDIX A: WINDOWS 7

If you are installing CU\*BASE GOLD onto a Windows 7 workstation, there are actually very few differences between it and the installation on Windows XP. Listed below are a few important things to keep in mind as you configure GOLD on a Windows 7 32-bit workstation:

*64-bit operating systems are not supported by CU\*BASE at this time. CU\*Answers is working with its partners to provide support for 64-bit workstations. Look for updates on the CU\*Answers Kitchen!*

### UAC AND ADMINISTRATIVE PRIVILEGES

Windows 7 ships with a security feature known as *User Account Control*. This feature adds an additional layer of security to the Operating System and means, in short, that even if you are logged in as a user with local administrative privileges, programs are not running with those same elevate permissions.

*If you want to learn about User Account Control, please refer to Microsoft's documentation, which can be found here: <http://windows.microsoft.com/en-us/windows-vista/What-is-User-Account-Control>*

You can disable UAC, but it is not required to run CU\*BASE GOLD. (We leave this decision up to your IT Manager.) If you do not have UAC disabled, it is very likely that any tool you attempt to run from <http://updates.cubase.org/> will not complete successfully.

When using the tools on the website, it is recommended you download the tool to your local PC first. Right-click on the downloaded program and select "Run As Administrator." This will grant the program the additional permissions it needs to update the GOLD configuration on the workstation.

*Due to the way that UAC works, this step is required even if you are a local administrator on the workstation. For more information, refer to the Microsoft documentation reference above.*

### "EVERYONE PERMISSIONS" SCRIPT

One other key change with Windows 7 was that the application used to set file permissions was vastly expanded and renamed. The script that we wrote to set these permissions in Windows XP no longer works in Windows 7.

When you get to the "Everyone Permissions" script step in the "Finalization" section, you will notice two links. The second link is labeled "Windows 7" and this is the script you will want to run.

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## WHAT NEXT?

### CONGRATULATIONS!

You have successfully installed and configured CU\*BASE GOLD! All that remains is to launch a GOLD session, watch the program update, and make sure you can sign in.

If you have any issues after completing this document, please immediately contact a member of the WESCO Net Team for support. You can reach WESCO Net at 800-327-3478, option 3, or by email at [cusupport\\_team@wesconet.com](mailto:cusupport_team@wesconet.com).

This document does not cover installation or configuration of additional applications or peripherals, such as TCD's, TCR's, check endorsers, scanners, or ProDOC. Please refer to the "Docs And Information" pages at [cuanswers.com](http://cuanswers.com) for up-to-date documentation on these items.

*Can't find the document you need? Contact the CU\*Answers Client Services department or the WESCO Net Team for assistance.*