

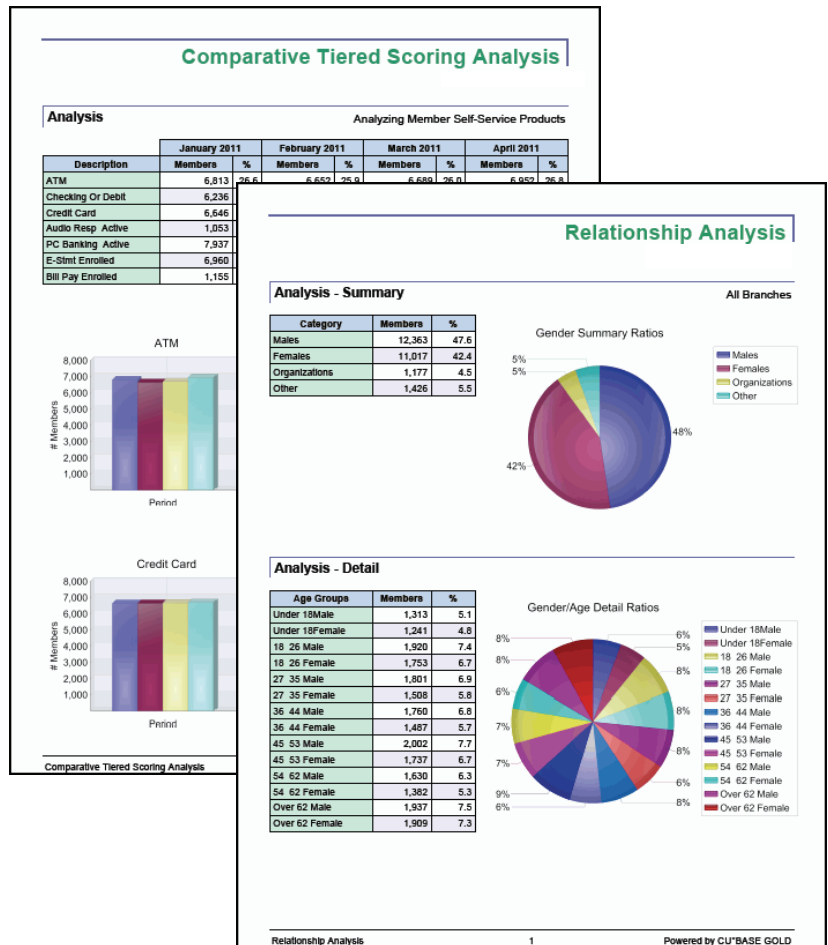
**REDUCED PRICING**

Use the PDF Export feature to wow your Board and Management Team with charts and graphs exported from CU\*BASE Dashboards. Now at a lower price!

# Raise the Bar on Your Board Reports with PDF Exports

CU\*BASE users can quickly export data and charts to Adobe's PDF file format. The PDF Export feature provides attractive single click data and charts in a format that's ready to print and distribute to your credit union board and management staff.

In order for the PDF Export feature to work, your credit union must install a third-party software. You must purchase a one-time license. It's a great time to buy as new pricing is now available!



CU\*Answers has recently purchased a block of licenses and offers attractive pricing for the PDF export software. Check out the Frequently Asked Questions section on Pages 2 and 3 Our Authorization form is located on the back page.


Look inside for more information

## *Frequently Asked Questions (FAQs)*

### I am interested in purchasing new licenses from CU\*Answers.

This page covers ordering new licenses of the PDF export software from CU\*Answers. See Page 3 for how to handle licenses of the software purchased previously from another vendor.

**Q: How do I generate the PDFs of the dashboard data?**

**A:** CU\*BASE has great dashboards. On most dashboards is a PDF Export symbol.  Once you click this icon, the PDF export software generates a PDF of the data and saves it to a location on your computer. Then you can easily include the full-color PDFs as part of your reports to management or the board.

**Q: How do I order new licenses of the PDF Export software from CU\*Answers?**

**A:** To order new licenses of the PDF export software fill out the form on Page 4 and fax it to the Client Services department. (The fax number is supplied on the form). A Client Service Representative will provide directions for installation.

**Q: How many licenses of the PDF export software do I need?**

**A:** This is a seat license so you will need one license per workstation. If you plan to install it on multiple workstations at the same time, you will need to purchase additional licenses.

**Q: How do I install the software on my workstation?**

**A:** You will just need to click on a link that will be provided to you. This will automatically download the software and install the files in the correct location on your computer.

**Q: How much does each license cost?**

**A:** CU\*Answers purchased a block of licenses and can offer them at a reduced rate. Each PDF export software license purchased through CU\*Answers costs only \$60.00.

**Q: Will I need to upgrade my software?**

**A:** The license does not include maintenance fees, which previously were used to support software updates. CU\*BASE uses the 5.0.6.0 version of the PDF Export software, and you will not need to upgrade to a newer version.

**Q: Can I transfer my license to another computer?**

**A:** This license is a seat license, which means it can only be installed on one computer at a time. You may transfer the license to a second computer, for example, if you upgrade your computer.

## *Frequently Asked Questions (FAQs)*

### **I already purchased my licenses before CU\*Answers was a reseller. What do I do now?**

This page covers how to handle third-party PDF export software licenses purchased before CU\*Answers became a reseller. For information on purchasing additional licenses from CU\*Answers, refer to Page 2.

**Q: I have already purchased my PDF export licenses before CU\*Answers became a reseller. What is changing in regards to these existing licenses?**

**A:** You can continue to use your existing licenses since you have paid for them. You do not need to pay ongoing maintenance fees to your previous provider.

**Q: Will I need to upgrade my software?**

**A:** It is critical that you do not upgrade your PDF export software. CU\*BASE uses the 5.0.6.0 version.

**Q: Can I transfer my license to another computer?**

**A:** Your license is a seat license, which means it can only be installed on one computer at a time. You may transfer the license to a second computer, for example, if you upgrade your computer.

**Q: How do I order new licenses of the PDF export software?**

**A:** If you need additional copies of the software, purchase them from CU\*Answers. Refer to Page 2 for information.

**Q: Is there anything else I need to do?**

**A:** We would like to have an updated list of credit unions using the PDF Export feature. If you are already using the PDF Export feature, please contact a Client Service Representative with that information so we can keep our records up-to-date.



*Yes! I am ready to purchase and install the PDF export software on my computer!*

Please complete this purchase form and fax it to the Client Services Department at **616-285-7285**.

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## CU\*Answers PDF Export Software Purchase Form

Please contact me to install the PDF export software at my credit union.

By signing and returning this form, I am requesting a copy/copies of the PDF export software. I understand this is a per-workstation (per-seat) license.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

# of licenses: \_\_\_\_\_

CEO Signature: \_\_\_\_\_

Fax this request to the Client Services department at 616-285-7285.

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