

New CU*BASE Workstation Configuration Request



Rev. May 9, 2014

To request the creation of a new workstation device in CU*BASE, please complete this worksheet and fax it to CU*Answers, Attn: Network Services, **fax# 616-285-7288**, or attach it to an email to <u>helpdesk@cuanswers.com</u>. A Support Specialist will contact you to verify authorization and assist you with completion of the new device configuration. If you have questions about the process or need assistance filling out the worksheet, please contact a Systems Associate at 800-327-3478, Option 3, Communications and Hardware. We will be happy to assist you.

Credit Union Name		CU #	
	_		
Requested date for completion			

General Information

This CU uses a 5-char	cter OR 7-character device naming scheme (must use one or the other; cannot combine)				
If 5-character scheme: Requested Device ID	The first two characters must be unique; the last three digits are your CU #. Ex: P A 3 2 1				
If 7-character scheme: Requested Device ID	The first two characters are your CUID, the second two are your branch #, and the last three characters must be unique Ex: T R 0 1				
Device Description					
(Such as "Jim's Terminal" or "Teller Station 2" etc.)					
Cash Dispenser] Yes 🗌 No Branch ID#				

Default Printer IDs

Specify the default printers that should be used when printing from this workstation. *Examples:* P A 3 2 1 or T R 0 1 A 0 1

	General Printer					
	Receipts					
	Custom Loan Forms					
Lo	oan Apps/Denial Notices					
Posting/Receip	ot Information					
Name ID Verification	n 🗌 Always	Ask for Employe	e ID			
Local Time Zone] Eastern 🗌 Central 🗌 M	Iountain 🗌 Pac	ific D	Daylight Savin	ng 🗌 Yes	🗌 No
Receipt form type] Half 🔲 Full Max	imum transactio	ns per receip	ıt		

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Generate receipts for the following transaction types (select all that apply):

Journal Transfer
Error Correction
Cash Back to Mbr
Misc. Receipts/Exp Chks
Direct Deposit

Loan Disbursement
SD/Ck Stop Payment
Cash Transfers
Check Cashing
Funds-in

Create Share Certificate
Redeem Share Certificate
CD Dividend on Demand
Share Dividend on Demand
Transaction Reversal

Authorization

Authorized by

FOR CU*ANSWERS USE ONLY: Configured by:_____

Date___

Date