

Announcement

## **CU\*@HOME CHANGES TODAY**

*Please pass this on to all staff responsible for answering member questions about home banking.*

FYI, we've implemented some minor changes to the CU\*@HOME application today. Check these out when you get a chance!

◆ **Share and Certificate Rate Board Enhancements**

If any of your split-rate savings products or tiered-rate certificate products are displayed in CU\*@HOME, the Rate Board will now display all of the rates for all of the balance tiers. For example, if you offer a money market savings account with a different rate for balances above \$10,000, both the base rate and the rate for the \$10,000 balance tier will be displayed. This will give your members a more complete picture of your credit union's products and rates.

◆ **Stop Pay Fee and Expiration Message**

If you allow members to submit stop pay requests via CU\*@HOME, they will now see a new message on the confirmation screen (the fee amount and expiration period will be pulled from your configuration):

*A fee of \$xx.xx will be charged to your account for this stop payment order.  
The order will expire after xx Month(s).*

If you have any questions, please contact a Client Service Representative at 800-327-3478 or 616-285-5711.

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