

## New and Improved process for Ordering Portfolio Reviews

Lender\*VP, CU\*Answers and CBCInnovis have partnered to offer a better solution for reviewing and scoring your accounts. Because we are now able to transmit your member records directly, we can provide a more efficient and economical process for updating your credit scores.

## Portfolio Update Request:

Credit Union Name:
Contact Name:
Phone:
Email:
Inquiry Codes:
How will you generate the list showing which members should be scored? (Check one)
☐ Lender*VP will create a query of our entire membership
☐ Lender*VP will create a query of our entire loan portfolio
We would like Lender*VP to create a custom query for us. (Standard query charges will apply). Our parameters are as Follows:

## Return completed for to:

Lender\*VP Attn: Beth Skinner Fax: 616-285-5738 Email: sales@lendervp.com



## Here's the new process:

- 1. Contact Angela Remsen at CBCInnovis to sign one time agreements:866-540-4184 or angela.remsen@cbcinnovis.com
- 2. CBCInnovis will set up your soft inquiry after receiving completely executed agreements.
- 3. Provide your Soft Inquiry code to Lender\*VP for processing along with the set up sheet below.
- 4.30 days from receiving the below request form with your soft inquiry codes, Lender\*VP will place in the next quarterly run schedule.
- 5. Quarterly runs will be performed in groups of 15 credit unions.
- 6.CU\*Answers pricing for this will be \$ 500.00 per run, with .25 per name and a minimum cost of \$300.00