Innovation in Vegas: A Quarterly Update

Innovation Center
National Center for Collaboration & Innovation

Meet Trish Caravello

Hello, my name is Trish Caravello. April 10th marks my one-year anniversary with the CUSO. Originally, I started as a Client Service Representative but have recently accepted a position as the Innovation Center's administrator/receptionist.

My experience at the Innovation Center has been rewarding. In the last year, I have been able to network with various vendors and credit unions through my everyday interactions on the Client Services and Education Team. In addition, the smaller office space has allowed us to form bonds outside of the team and strengthen my knowledge of the Core Processing System.

I bring over 8 years of experience in customer service to the office. I have serviced different types of people, ranging from making sure I get the right information to build someone's dream home, to servicing customers on getting their money through the hard times during COVID, and now to servicing credit unions with their needs in aiding their members as well as helping clients buy their dream home.

We'd love to have you visit the office in 2024. If interested, please don't hesitate to reach out to book a room.

Reserve Your Room at the Innovation Center at No Cost!

Lobby

Board Room

Training Room

Is your organization looking for a place to host your next meeting or event? The Innovation Center would love to discuss your vision and make it a reality!

We are currently waiving rental fees for all available spaces within the Innovation Center! Each of the rental spaces that we offer includes support for optional technology add-ons, as well as complimentary snacks and drinks. The only costs incurred by your organization would be for catering, travel, and accomodations.

We have several options for facility use, depending on your needs, goals and group size. The Innovation Center is a great fit for a variety of events including board meetings, workshops, strategic management sessions, staff training, and more! **Visit our website to take a video tour** - click here!